

8-10 Mar

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed?

All of it!

Which aspect of your stay was least enjoyed?

NA

How do you rate the overall product on a value for money basis?

Brilliant!

Will you be considering a further visit with Manor Adventure?

Yes!

Have you any further general comments which you feel would be useful to us?

Quad bikes + more water sports

Where did you hear of Manor Adventure?

France trip

What were the reasons for choosing Manor Adventure?

Previous experience

Which centre did you visit last year?

Willersley

What other visits does your school organise?

France trip, Y3+4
residential

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY
Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

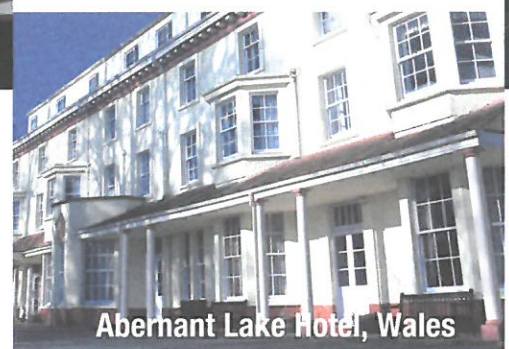
manor adventure

COURSE REPORT FORM

For



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER:
CENTRE: Willersley Castle DATES: 8-10 May 2024
NAME OF ACCOMMODATION: Willersley Castle

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? Yes
How could we improve our website, www.manoradventure.com?
NA
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?

SECTION 2: Arrivals

General Welcome: Outstanding Fire Drill:
Room Allocation: Introductory Talk:

SECTION 3: Centre Facilities:

Pupil Accommodation: Incredible Teacher Accommodation:
Washing & Toilet Facilities: Cleanliness / Hygiene:
The Grounds: Catering:
Were there any accommodation problems? NA
Standard of cleanliness / tidiness? (teacher & pupil)
Incredible
Standard of Furnishing? Wonderful

SECTION 4: Meals

Were the meals of an adequate standard? Super
Was there enough to eat? Yes. Fabs were fab!
Was the food served promptly? Yes
Were all dietary requirements catered for? Brilliantly catered for!
How do you rate the packed lunches? NA
Any other comments?

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?
Helpful: Extremely Professional: Outstanding
Which Instructors were motivating / clear / enthusiastic?
All of them, particularly John + Jayden.
How do you rate the outdoor pursuits? ✓✓ Super
How do you rate the outdoor pursuit equipment? Fab
What were your pupil's favourite outdoor pursuits? Canoeing + kayaking
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Water Sports Central!
Do you have any suggestions on how we could improve our product or outdoor pursuits?
Quad bikes!!!