

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: P PARTY LEADER:
CENTRE: Wiltensley Castle DATES: 12/6 - 14/6/24
NAME OF ACCOMMODATION: The Mans.

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? ①

How could we improve our website, www.manoradventure.com?

① it's great

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? Na

How professional was the Presentation Evening? Na

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? ①

Operations (Rooming, outdoor pursuit programmes, support)? ①

Preview visit to the centre? Na been before

SECTION 2: Arrivals

General Welcome: ① Fire Drill: ①

Room Allocation: ① Introductory Talk: ①

SECTION 3: Centre Facilities:

Pupil Accommodation: ① Teacher Accommodation: ①

Washing & Toilet Facilities: ① Cleanliness / Hygiene: ①

The Grounds: ① Catering: ① amazing!

Were there any accommodation problems? No, everything was excellent - we loved the Mans.

Standard of cleanliness / tidiness? (teacher & pupil) ① excellent

Standard of Furnishing? ① excellent for staff ② very good for children

SECTION 4: Meals

Were the meals of an adequate standard? ① meals were outstanding, so much available - catering staff were lovely

Was there enough to eat? always so much choice even hungry eaters ate well.

Was the food served promptly? yes.

Were all dietary requirements catered for? yes.

How do you rate the packed lunches? Na.

Any other comments? really impressed with the choice and amount of food available

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: ① Professional: ①

Which Instructors were motivating / clear / enthusiastic?

all were amazing, great rapport with the children, motivating and encouraging to all.

How do you rate the outdoor pursuits? ① excellent variety. we were never bored!

How do you rate the outdoor pursuit equipment? ①

What were your pupil's favourite outdoor pursuits? via ferrata, zipline

Are there any new outdoor pursuits you would like Manor Adventure to offer? high swing.

Do you have any suggestions on how we could improve our product or outdoor pursuits? They were excellent!

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *all of it, food, accommodation, staff and activities.*

Which aspect of your stay was least enjoyed? *none.*

How do you rate the overall product on a value for money basis?

it cost us alot due to coach travel, but well worth it.

Will you be considering a further visit with Manor Adventure?

definitely

Have you any further general comments which you feel would be useful to us?

Just thank you for being so helpful and supportive, some children suffer anxiety - everyone was super at helping us.

Where did you hear of Manor Adventure? *Came last year.*

What were the reasons for choosing Manor Adventure?

Came last year and was really impressed

Which centre did you visit last year? *this one.*

What other visits does your school organise? *Ilan Hall, Whitehall (not a patch on Wullesley!)*

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY
Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

12th - 14th June

manor adventure

COURSE REPORT FORM

For



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France