

manor adventure
no one does school residentials' better!

COURSE REPORT FORM

Château de Warsy



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your stay with us!

Château de Warsy

7 Rue du Château, 80500 WARSY (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: PARTY LEADER:

DATES: 10 - 14 JUNE 2024 EMAIL:

ACCOMMODATION: Château / Grange / POD Village (circle as appropriate)

Please score on the following basis if not making any comment:

1- Excellent 2- Very Good 3- Good 4- Acceptable 5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative? YES (

How could we improve our website: www.manoradventure.com

.....
.....

If you had a visit from one of our School Journey Advisors;

Did he provide a fair description of our centre & product? N/A

How was the Presentation Evening? N/A

How did you rate our pre-visit administration?

UK.....1.....(Mandy)

Château.....1.....(Marie)

Preview visit to the centre? N/A

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome1.....

Fire drill1.....

Room allocation1.....

Intro talk1.....

Section 3; Centre Facilities

Pupil's accommodation2.....

The grounds2.....

Teacher's accommodation2.....

Teachers lounge2.....

Washing & toilet facilities2.....

Cleanliness/Hygiene2.....

Were there any accommodation problems?

light sensors - not on every pod; faulty on pods 9+14

Section 4; Meals

Were the meals of an adequate standard?

YES

Was there enough to eat?

YES

What was the most / least enjoyed meal?

Most: BURGERS + CHIPSLeast: CHILLI AND SAUSAGE

Were all dietary requirements catered for?

YES

Please rate the packed lunch meals: VERY GOOD

Any other comments?

WOULD BE BETTER IF WE COULD HAVE A CARTON OF
JUICE RATHER THAN WATER - THEY ALL HAVE THEIR
OWN WATER BOTTLES

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpfulness.....1.....

Professionalism.....2.....

Friendliness.....1.....

Which instructor(s) deserve(s) a special mention and for what reason?

Connor always helpful and friendly in the dining room

How do you rate the outdoor pursuits? - EVENING ACTIVITIES .

FOOD

How do you rate the outdoor pursuit equipment?

GOOD

What were your pupil's favourite outdoor pursuits?

CAMPFIRE

Are there any new outdoor pursuits you would like Manor Adventure to offer?

Do you have any suggestions on how we could improve our product or outdoor pursuits?

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

Excursion 1: Bakery (name excursion)

ALBERT +
SOMME

How well did the excursion fulfil your expectations: 1 2

Enjoyment students: 2 2

Enjoyment teachers: 1 1

Suitability to your group: 1 1

Comments: THE BAKER IS MAD - IN A GOOD WAY!

ALBERT + SOMME - PUPILS LEAST FAVOURITE ; NOT FUN
BUT INFORMATIVE

Excursion 2: NAUSICAA (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: EXCELLENT DAY AT NAUSICAA AND FREE TIME

ON BEACH AFTERWARDS

Excursion 3: PARC ASTERIX (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: PUPILS FAVOURITE DAY!

Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? ALL EXCELLENT

Which aspect of your stay was least satisfactory? —

How do you rate the course overall on a value for money basis? VERY GOOD VALUE

Will you be considering a further visit with *Manor Adventure*? YES

Where did you hear of *Manor Adventure*? RECOMMENDATION

What were the reasons for choosing *Manor Adventure*? PREVIOUS EXPERIENCE

Which centre(s) did you visit last year? WARSY

What other visits does your school organise? Y4-7 RESIDENTIALS

Do you have any further comments which you feel would be useful to us?

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name:..... Name:.....

Address:..... Address:.....

Section 9; Coach Report Form

School name Date of stay 10 - 14 JUNE 2024

Drivers name SAIV Number of seats 31

Please circle as appropriate:

Safety talk received: (Yes) / No

Safety DVD shown: (Yes) / No

Sat Nav: (Yes) / No

Correct Uniform Worn: White company shirt or polo, black trousers, formal shoes: (Yes) / No

For the next section please enter a score on the following basis

1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor

Professionalism of the driver:

Friendliness to teachers 1

to children 1

Attitude/Cooperation during stay 1

State of the coach 1

Time keeping:

Arrival at school 1

Excursions 1

Drivers knowledge of visits 1

Any additional comments:

GOOD COMPANY, POSITIVE + COULDN'T BE MORE
HELPFUL.

1. The first part of the document is a list of names and addresses of the members of the committee.

2. The second part of the document is a list of names and addresses of the members of the committee.

3. The third part of the document is a list of names and addresses of the members of the committee.

4. The fourth part of the document is a list of names and addresses of the members of the committee.

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11. The first part of the document is a list of names and addresses of the members of the committee.

12. The second part of the document is a list of names and addresses of the members of the committee.