SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? 4r5 had a great time - good
Which aspect of your stay was most enjoyed? Yr 5 had a great time - good weather helps' Loved the oc/sup/wigh ropes.
Which aspect of your stay was least enjoyed?
How do you rate the overall product on a value for money basis? GDOd Value for
Money
Will you be considering a further visit with Manor Adventure? Yes, dates already booked for 2025.
Have you any further general comments which you feel would be useful to us?
· Your dining area is very hor &
6 would be worm considering fracing wetsuits to
& Let children use Crather than men longing their own?
Where did you hear of Manor Adventure?N.A
What were the reasons for choosing Manor Adventure? Me. Melly used the
company over the last 8 years.
, 0
Which centre did you visit last year? Nor hall Lakes.
What other visits does your school organise?
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address:
manor
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aaventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

Culmington Manor, Shropshire Lockerbie Manor, Scotland Abernant Lake Hotel, Wales Willersley Castle, Peak District

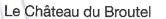
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy

important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER: 1 CENTRE: MORFOLK DATES: 8/5/24-10/5/24
CENTRE: $MROUX$ DATES: $8/5/24-10/5/24$
NAME OF ACCOMMODATION: GYEBE, MALLAND + SWAN
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com? It uould be good to have the R.A. on there and easily dormloadable.
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product? How professional was the Presentation Evening? N/A
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)? Dashmer services
Operations (Rooming, outdoor pursuit programmes, support)? (Demail was
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome: 2
Room Allocation: Introductory Talk:
childen's quite
SECTION 3: Centre Facilities www.
rupii Accommodation reacher Accommodation
Washing & Toilet Facilities: (2) Cleanliness / Hygiene: (2)
The Grounds: (3) Think the Site Meds so TLC - looking quite tired in places, lepairs to fences, etc would be good. Were there any accommodation problems?
Were there any accommodation problems?
No_/
Standard of cleanliness / tidiness? (teacher & pupil)
Good
Standard of Furnishing? Good - although you can't fit water bottles under

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals	
Were the meals of an adequate standard? Salad at dinner would be Lots of carbs ar allume to neep and den going!	<u>. g</u> <u>g</u> <u>g</u> d
Was there enough to eat? M.e.s.	
Was the food served promptly? Yes, would be good through to have the times of schools small up to in the waiting area were all dietary requirements catered for? Yes	2 6
Were all dietary requirements catered for?	**********
How do you rate the packed lunches?	
Any other comments? All alove comment from re. salad.	
Juice in dispenses was quito undiluted at times)
SECTION 5: Centre Staff & Outdoor Pursuits	
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?	
How do you rate the Centre Staff / Instructors?	
Helpful: 2 Professional: 2	
Were the Instructors motivating / clear / enthusiastic? Dependent on the actual water-based instructors / was roses tended to be very	hishy.

How do you rate the outdoor pursuits? (2) Groved:

How do you rate the outdoor pursuit equipment?

What were your pupil's favourite outdoor pursuits? SUP / High ropes / Shstacle

Are there any new outdoor pursuits you would like Manor Adventure to offer? . Water based

Obstacle course (inflatable) usuld be his.

Site needs maintenance pridying up in places.
Need a newer selection of mones to more right.

Do you have any suggestions on how we could improve our product or outdoor pursuits?