SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? Activities and accampolation
Which aspect of your stay was least enjoyed? Top rooms here always too
hat even after turing down thereof at.
How do you rate the overall product on a value for money basis? Good I believe the School man struggle next year with price Will you be considering a further visit with Manor Adventure? I have so
Have you any further general comments which you feel would be useful to us?
Where did you hear of Manor Adventure?
What were the reasons for choosing Manor Adventure?
Which centre did you visit last year?
What other visits does your school organise?
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Nome at
Name:
Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

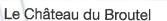
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy

important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER: DATES: \$-10 May NAME OF ACCOMMODATION: Swan
Please score on the following basis if not making any comment 1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening? How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre?
SECTION 2: Arrivals General Welcome: Fire Drill: 2 Room Allocation: Introductory Talk:
SECTION 3: Centre Facilities Pupil Accommodation 2 Teacher Accommodation: 2 Washing & Toilet Facilities: Cleanliness / Hygiene: 1 The Grounds: 2 Were there any accommodation problems? Wifi cash accessible in Caccomodation Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing?2

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals Vere the meals of an adequate standard?!
Vas there enough to eat?
Vas the food served promptly?!
Vere all dietary requirements catered for?
low do you rate the packed lunches?
ny other comments? School bar available in the evening
ECTION 5: Centre Staff & Outdoor Pursuits lid the Head of Centre / Chief Instructor make themselves known to you during your visit?
low do you rate the Centre Staff / Instructors? elpful: Professional: /ere the Instructors motivating / clear / enthusiastic?
low do you rate the outdoor pursuits?
ow do you rate the outdoor pursuit equipment?
/hat were your pupil's favourite outdoor pursuits? No preference - en poud a bit of energy them a bit of energy them re there any new outdoor pursuits you would like Manor Adventure to offer?
o you have any suggestions on how we could improve our product or outdoor pursuits?