SECTION 6: Overall Assessment	<b>—</b> 1. 4.
Which aspect of your stay was most enjoyed?	The vanety of artivities -
the tight scheduling is amazin	y U
Which aspect of your stay was least enjoyed?	
Nothing.	
How do you rate the overall product on a value	for money basis? Excellent Ville
for money. (I)	
Will you be considering a further visit with Man	or Adventure?
Yes.	
Have you any further general comments which	you feel would be useful to us?
4	
Where did you hear of Manor Adventure?	llow colleagues.
What were the reasons for choosing Manor Ad	venture? IN USED to WILPGL
November, the price was become	ing too high.
, , , , , , , , , , , , , , , , , , , ,	<u> </u>
Which centre did you visit last year?	olk Lakes.
What other visits does your school organise?	This is the only overnight
Outdoor purguit - always for	Year 6 after their SATIO
SEČTION 7:	•
Do you know of any other schools or colleague	s who may be interested in visiting any
of our centres in England, Scotland, Wales and France?	
Name:	Name:
Address:	Address:

## manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

# manor adventure









## COURSE REPORT FORM

for

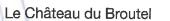
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

### Have you considered our French Centres







Le Château de Warsy

important to us and will be assessed by our management team. PARTY LEADER: NAME OF ACCOMMODATION: XLAB WWW. Please score on the following basis if not making any comment 1 – Excellent 2 - Very Good 3 - Good 4 – Acceptable 5 – Poor **SECTION 1: Pre-Arrival** How could we improve our website, www.manoradventure.com? ..... If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How did you rate our pre-visit administration? ..... Customer Services (Bookings, payments, support)? ...... Operations (Rooming, outdoor pursuit programmes, support)?... Preview visit to the centre? N/A: We have staved **SECTION 2: Arrivals** General Welcome: ..... Room Allocation: ...... Introductory Talk: ..... Introductory Talk: ..... **SECTION 3: Centre Facilities** Pupil Accommodation ..... Teacher Accommodation: ... Cleanliness / Hygiene: Washing & Toilet Facilities: ...... Were there any accommodation problems? Standard of cleanliness / tidiness? (teacher & pupil) Standard of Furnishing? .....

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals
Vere the meals of an adequate standard? 1 - absolutely delicious
<u>V</u>
Vas there enough to eat? 1 more than enough.
Containly of the diameter
Vas the food served promptly?
were just and even when the chep is they were ready potour.
Vas the food served promptly? Centainly I. We checked the dining area for? I they were sufficiently below it they were sufficiently requirements catered for? I - the largest System is amazing
How do you rate the packed lunches?
now do you rate the packed functies?
any other comments? It can't really be helped but, when schooleds
Mut anywe on time it is any issue. Dur name were alked to
leave at one neal time but, the jud group through had only bein pr 5 minutes
boin pr. 5 minutes
ACOSTAL OTENCE
SECTION 5: Centre Staff & Outdoor Pursuits
old the Head of Centre / Chief Instructor make themselves known to you during your visit?
low do you rate the Centre Staff / Instructors?
lelpful:
Vere the Instructors motivating / clear / enthusiastic? [1] - FMMA - A Star, Adron was dwelsome [1]. San was bulliant with our ch. K
rearon was amesome(2). Say was pulmane with our chiz
low do you rate the outdoor pursuits?
low do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? Sumy, Crate stacking,
isul, sup, acan, High Ropes, Caving
re there any new outdoor pursuits you would like Manor Adventure to offer?
Zip Wire. Mountain Biking. Bm x
o you have any suggestions on how we could improve our product or outdoor pursuits?