SECTION 6: Overall Assessment Which aspect of your stay was most enjoyed? The children have loved evenything and wanted to stay langer Which aspect of your stay was least enjoyed? Will you be considering a further visit with Manor Adventure? we've had a great time again. Have you any further general comments which you feel would be useful to us? Where did you hear of Manor Adventure? What were the reasons for choosing Manor Adventure? We Love I all the activities as after and how well are and organised the centre is Which centre did you visit last year? ... 2023 What other visits does your school organise? **SECTION 7:** Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

manor adventure











COURSE REPORT FORM

for

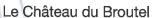
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy

important to us and will be assessed by our management team. SCHOOL: PARTY LEADER: ... CENTRE: Norfolk lakes DATES: 10th - 14th June NAME OF ACCOMMODATION: Grebe Please score on the following basis if not making any comment - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor **SECTION 1: Pre-Arrival** How could we improve our website, www.manoradventure.com? If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening? How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? ...1 Operations (Rooming, outdoor pursuit programmes, support)? **SECTION 2: Arrivals SECTION 3: Centre Facilities**

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals

SECTION 4. Catering / Meals
Were the meals of an adequate standard? The meals were
varied and all the children enjaged the soul
Was there enough to eat? Yes, we felt that the portions
were dungs wery generales
Was the food served promptly? Yes aluas
Were all dietary requirements catered for? Yes, I am Just en face
and one child was lactore free and there w
How do you rate the packed lunches?
N/A
Any other comments? As a school we thought that
the meals were durings wall contrad and
delicious. Myself and Mrs. Steppond loved
the salad bon at lunch and the fruit / yeghunt at breakfaut that you could have a
an extra.
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
No
How do you rate the Centre Staff / Instructors?
Helpful: Alugas 1 Professional: Alugas 1
Were the Instructors motivating / clear / enthusiastic? Yes / They were all
absolutely levely, furiendly and fun
How do you rate the outdoor pursuits?
all of the activities
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits?
Canazing, Carring, dimbing
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?
No.