We constantly strive to improve our high standards. Your comments are very
important to us and will be assessed by our management team.
A
SCHOOL: PARTY LEADER: CENTRE: VNOCOUNT DATES: 28/6/24 - 30/6/24 NAME OF ACCOMMODATION: MMM
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals General Welcome: Exally Fire Drill: Exally
Room Allocation: £xclllnt Introductory Talk: £xclllnt
SECTION 3: Centre Facilities
Pupil Accommodation
Washing & Toilet Facilities:
The Grounds: Vary good
Were there any accommodation problems?
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing?

SECTION 4: Catering / Meals
Were the meals of an adequate standard? Is, by More Varily at dunit with Use
of salad bar would help students who don't like food
Was there enough to eat? Is. Styf Goot less a little they only had
I salisage + batter
Was the food served promptly?
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit? Yes Head Cliff Well & Cliff and Very Landing
How do you rate the Centre Staff / Instructors?
Helpful:
Nere the Instructors motivating / clear / enthusiastic?
How do you rate the outdoor pursuits?
low do you rate the outdoor pursuit equipment?
Vhat were your pupil's favourite outdoor pursuits? . G Sup., Sup. Kifuy
are there any new outdoor pursuits you would like Manor Adventure to offer?
o you have any suggestions on how we could improve our product or outdoor pursuits?
10

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed?
Which aspect of your stay was least enjoyed?
How do you rate the overall product on a value for money basis?
Will you be considering a further visit with Manay Adventure?
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?
<u></u>
Where did you hear of Manor Adventure?
What were the reasons for choosing Manor Adventure?
· · · · · · · · · · · · · · · · · · ·
Which centre did you visit last year?
What other visits does your school organise?
OFOTION 7
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?
of our centres in England, occidend, wales and France:
Name: Name:
Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

Culmington Manor, Shropshire

Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

Willersley Castle, Peak District

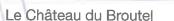
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy