important to us and will be assessed by our management team.
SCHOOL PARTY LEADER:
CENTRE: NORFOCK DATES: 24/6 - 27/6
NAME OF ACCOMMODATION: SURAN L. W. W. G. FISHER
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product? Yes
How professional was the Presentation Evening? Excellent
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?2
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome: Fire Drill: 2
Room Allocation:
SECTION 3: Centre Facilities
Pupil Accommodation Teacher Accommodation:
Washing & Toilet Facilities:
The Grounds:2
Were there any accommodation problems?
on the steps was coming of slight Lazard Window restricted in all rooms - children that open 2. Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing?2

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals Were the meals of an adequate standard?
Was there enough to eat? Yes - although children didn't like we we have diner choices, but of chicken on the new was the food served promptly? Yes - some schools late to slots
Were all dietary requirements catered for? Yes - squash charces could be more clearly labelled to support with this. How do you rate the packed lunches? NA
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit? Mes.
Helpful: Professional: 2 Were the Instructors motivating / clear / enthusiastic? 2
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? grant paddle boarding
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits? ensure here are more shady spots hisplay lapty signs / instructions near each activity

SECTION 6: Overall Assessment	N. S.C.	
	The activities	
Which aspect of your stay was least enjoyed?	food choices - lots of	
chicken on menu		
How do you rate the overall product on a value for money basis?		
	or Adventure?	
Have you any further general comments which	you feel would be useful to us?	
ensure after wet activities	dildren have evough ton	
to change fund before	dildren have evough ton	
Where did you hear of Manor Adventure?		
What were the reasons for choosing Manor Ad	venture? Location and	
Which centre did you visit last year?	dsey	
What other visits does your school organise?		
SECTION 7:		
Do you know of any other schools or colleague	es who may be interested in visiting any	
of our centres in England, Scotland, Wales and France?		
Name:	Name:	
Address:	Address:	

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

Culmington Manor, Shropshire

Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

Willersley Castle, Peak District

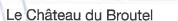
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy