important to us and will be assessed by our management team. SCHOOL: PARTY LEADER: .. Please score on the following basis if not making any comment 1 - Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor **SECTION 1: Pre-Arrival** How could we improve our website, www.manoradventure.com? If you had a visit from one of our School Journey Advisors: How professional was the Presentation Evening? How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? **SECTION 2: Arrivals** General Welcome: Introductory Talk: (3. Room Allocation: Sporce **SECTION 3: Centre Facilities** Pupil Accommodation .. Teacher Accommodation: Washing & Toilet Facilities ? Cleanliness / Hygiene: ...2 Kingpisher W-The The Grounds: Were there any accommodation problems? The heat in the noons was unboarable. The nome readed Standard of cleanliness / tidiness? (teacher & pupil) ... Standard of Furnishing? ... 2

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals Were the meals of an adequate standard? Options an adequate standard? Options an adequate standard?
Vas there enough to eat?
Was the food served promptly?
Nere all dietary requirements catered for? (1) Staff went out of the intage by the accommodate and all the How do you rate the packed lunches?
Any other comments? Children enjoyed coming per lundles included big tables
SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors? Helpful:
Were the Instructors motivating / clear / enthusiastic? .(2)
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment? 2 Same crenteening equipment not there \broken.
What were your pupil's favourite outdoor pursuits? water baled adulties _
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits? No howe been preased with everything we have done.

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? water actuates
Which aspect of your stay was least enjoyed? a brager space to dantiful achiety. How do you rate the overall product on a value for money basis? Value for money
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us? The instruction really worked hard to engage cuildue and reassure of theirs who were not feeting confident Where did you hear of Manor Adventure? School regularly use centre. What were the reasons for choosing Manor Adventure? Prenam good expendences at the centre.
Which centre did you visit last year? Nontolk holds. What other visits does your school organise? Many 6the day hips -
SECTION 7: Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?
Name: Name: Address: Address:

manor adventure

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COURSE REPORT FORM

for

Culmington Manor, Shropshire

Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

Willersley Castle, Peak District

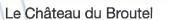
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy