

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: [REDACTED] PARTY LEADER: [REDACTED]  
CENTRE: Locketrie Manor DATES: 4-6th 2019  
NAME OF ACCOMMODATION: Locketrie Manor

Please score on the following basis if not making any comment:  
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

### SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? Good

How could we improve our website, www.manoradventure.com?

N/A

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? NOT THIS TRIP

How professional was the Presentation Evening? -

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? VERY GOOD

Operations (Rooming, outdoor pursuit programmes, support)? VERY GOOD

Preview visit to the centre? -NA

### SECTION 2: Arrivals

General Welcome: Excellent Fire Drill: 2

Room Allocation: 3 Introductory Talk: 1

### SECTION 3: Centre Facilities:

Pupil Accommodation: 2 Teacher Accommodation: 1

Washing & Toilet Facilities: 2 Cleanliness / Hygiene: 1

The Grounds: 1 Catering: 1

Were there any accommodation problems? NO

Standard of cleanliness / tidiness? (teacher & pupil) VERY GOOD

Standard of Furnishing? VERY GOOD

### SECTION 4: Meals

Were the meals of an adequate standard? EXCELLENT

Was there enough to eat? EXCELLENT QUANTITY

Was the food served promptly? YES

Were all dietary requirements catered for? YES

How do you rate the packed lunches? NA

Any other comments? FOOD WAS EXCELLENT BETTER PER

2018 2018

### SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: 1 Professional: 1

Which Instructors were motivating / clear / enthusiastic?

ALL EXCELLENT:  
SCOTT, JOE, CALUM  
JACK, ADAM, LEWIS, ASHLEIGH, MATT, CHRIS CONWAY

How do you rate the outdoor pursuits? 1

How do you rate the outdoor pursuit equipment? 1

What were your pupil's favourite outdoor pursuits? ABBEY LINE, OBSTACLE

BUNG TRAIL, FENCING, RIFLE SHOOTING ZIP WIRE MANATELA  
Biking

Are there any new outdoor pursuits you would like Manor Adventure to offer? NA

Do you have any suggestions on how we could improve our product or outdoor pursuits?

N/A



**SECTION 6: Overall Assessment**

Which aspect of your stay was most enjoyed? ACTIVITIES

Which aspect of your stay was least enjoyed? NOTHING (TRUCK STOP

WAS HARD WORK FOR US IN PACKED TOOK 2HRS - NEXT WE WOULD DO AT HOMEBASE)

How do you rate the overall product on a value for money basis? 1

Will you be considering a further visit with Manor Adventure? YES

Have you any further general comments which you feel would be useful to us?

No

Where did you hear of Manor Adventure? USED BEFORE REVISITED

What were the reasons for choosing Manor Adventure? VALUE FOR MONEY,

LOCATION, STAFF AND NATURING ATTITUDE

TO OUR PUPILS THEY STAFF HAVE EMPATHY AND GET THE BEST FROM OUR PUPILS.

Which centre did you visit last year? MEB 2015

What other visits does your school organise? N/A

**SECTION 7**

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: N/A Name: N/A

Address: N/A Address: N/A

**manor adventure**

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# manor adventure

## COURSE REPORT FORM

PLEASE COMPLETE AND RETURN TO RECEPTION BY 10 AM ON DEPARTURE DAY



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

*We hope you have enjoyed your visit with us*



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France