We constantly strive to improve our high standards. Your comments are very
important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER: PARTY LEADER: DATES: 19th - 21st June 2024 NAME OF ACCOMMODATION: The Barn
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?N./A
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)? .2
Operations (Rooming, outdoor pursuit programmes, support)? .2
Preview visit to the centre? I Jacqui, Christina and I were very grateful the time taken to show us around. I found it particularly reassuring. SECTION 2: Arrivals
SECTION 2: Arrivals General Welcome: Pearly arrival Fire Drill: 2 - but I don't feel it was well explained by the adults. We didn't now Merc by go.
SECTION 3: Centre Facilities
Pupil Accommodation Teacher Accommodation:
Washing & Toilet Facilities: Cleanliness / Hygiene:
The Grounds:
Were there any accommodation problems? Yes, I am concerned that the chuldren
useful to have hocks on the adult bathroom doors: Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing?2.

SECTION 4: Catering / Meals

SEOTION 4. Oatering / Meais
Were the meals of an adequate standard? I - On long might we are grateful
Our children were given Seconds. (It was not needed but made the children feel very happy. Yes - I Was there enough to eat?
Was the food served promptly?
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments? On breakfast day I it was not made clear to the children that they could take dies of toast. When the children ask afterwards they were told they could not have them I immediately went up and asked was able to take as many shies as they need
SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
Yes - He made us feel very wellome and safe.
How do you rate the Centre Staff / Instructors?
Helpful:
Were the Instructors motivating / clear / enthusiastic? Yes - all three qualitues
How do you rate the outdoor pursuits? I - Although I was conserved about the safety of the blind brail at times eg a couple of the child bumped their head as they slide out of the type onto the ramp. The How do you rate the outdoor pursuit equipment? he makes did their following.
What were your pupil's favourite outdoor pursuits?
Are there any new outdoor pursuits you would like Manor Adventure to offer?lk.was.great.
Do you have any suggestions on how we could improve our product or outdoor pursuits? An appartunity to gite around the grounds possibly

Which aspect of your stay was most enjoyed? The evenuing walk.
Which aspect of your stay was least enjoyed? Chistog. the main made
How do you rate the overall product on a value for money basis? Excellent
Will you be considering a further visit with Manor Adventure? Yes, we have already bodies
our visit for next year.
Have you any further general comments which you feel would be useful to us?
It would be helpful with children who have needs if the instructors
are giving the groups of children the same messages eg one group were
Sleves. This can make behavour management harder to the school teacher Where did you hear of Manor Adventure? Our teacher had researched it two years ago. What were the reasons for choosing Manor Adventure?
What were the reasons for choosing Manor Adventure?
The staff and children enjaged it so much last year
Which centre did you visit last year?Culmungton Manot
What other visits does your school organise?
It would be helpful of me could set in school groups in the dinting hall, some of your children lacked confidence Happroach others to set down SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address: Address:
*
A special Manak was too
Cart. Dave & Manar manar
Carl, Dave; Mimi - manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

manor adventure









COURSE REPORT FORM

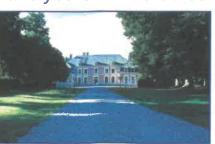
for

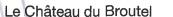
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy