important to us and will be assessed by our management team. SCHOOL: RTY LEADER: DATES: 10th June - 14th CENTRE: Culminator Manoy NAME OF ACCOMMODATION: The Lodge Please score on the following basis if not making any comment 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor **SECTION 1: Pre-Arrival** How could we improve our website, www.manoradventure.com? The website is informative. A sample manu would be helpful for concerned parents. If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product?NA How did you rate our pre-visit administration? Very Good (2) Customer Services (Bookings, payments, support)? Veny good (2) Preview visit to the centre? NA we visited fue premous year **SECTION 2: Arrivals** General Welcome: 2) Introductory Talk:(Room Allocation: **SECTION 3: Centre Facilities** Requires Pupil Accommodation Teacher Accommodation: The Grounds: (2) Were there any accommodation problems? The Ladge was very cold and some vooms and too. Teacher's lounge would keneful from a Standard of cleanliness / tidiness? (teacher & pupil) . Lucrowave and coffee nathine Generally good but too many coloneles in the teacher's Standard of Furnishing?(2) wifi is too wear for teachers to work in the evening

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals
Were the meals of an adequate standard? 3 meats and vegetables
are overcooked.
Was there enough to eat?
Was the food served promptly?2
Were all dietary requirements catered for?2
How do you rate the packed lunches? NA
Any other comments? Children should be permetted to have a
Second helping it they wish and their teacher approves.
Children's appetites vary and it is not helpful fer a child
The diving room is far too small. Cutlery is not always
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
4es.
How do you rate the Centre Staff / Instructors?
lelpful:
Vere the Instructors motivating / clear / enthusiastic?
asmeters assed to see our epipens and whaters.
low do you rate the outdoor pursuits?
low do you rate the outdoor pursuit equipment?2
That were your pupil's favourite outdoor pursuits? Zif wive , vifles, Jacob's Ladder,
Kayakeng (canoring) and the High ropes;
re there any new outdoor pursuits you would like Manor Adventure to offer?
o you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment	
Which aspect of your stay was most enjoyed? The activities:	
Which aspect of your stay was least enjoyed? The accomodation was far too and farticularly the bedrooms. How do you rate the overall product on a value for money basis? We are a small grow of 25 and so the cost per person is too lugit far parents. Will you be considering a further visit with Manor Adventure? Yes, we visit annually but want to set the improvement. Have you any further general comments which you feel would be useful to us?	ut.
Where did you hear of Manor Adventure?	
Which centre did you visit last year? Culmington Mana this is any 5th ye What other visits does your school organise? Brontel in France annually.	av
SECTION 7: Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?	
Name: NIA Name: NIA Address: Address:	
manor	

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

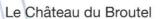
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy