important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER:
CENTRE: Culmington Manon DATES: 3:6:24 - 7:6:24
CENTRE: Culmington Manon DATES: 3:6:24 - 7:6:24 NAME OF ACCOMMODATION: Woodland Vulage
U
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)? Very 900d 2
Operations (Rooming, outdoor pursuit programmes, support)? VLM good 2 Preview visit to the centre?
Preview visit to the centre? 2 - no Kids ansite during
visit to see how it worked
SECTION 2: Arrivals
General Welcome:Fire Drill:
Room Allocation: Introductory Talk: 2
SECTION 3: Centre Facilities
Pupil Accommodation 2 Teacher Accommodation: 2
Washing & Toilet Facilities: Cleanliness / Hygiene: 3
The Grounds: 1sts of space
Were there any accommodation problems? Nation, Showler WIO
some heaters really hot/some not
Standard of cleanliness / tidiness? (teacher & pupil)
hand soap in pupil bathpoons would be great
hand soap in pupil bathooms would be great Standard of Furnishing? Racher - 2 pupils & some shelves/ drawer would
clocks would be anazinal be holdful

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals
Were the meals of an adequate standard? 2 - good range / lofs of ophers
Was there enough to eat?yes.
Was the food served promptly?ye.j.
Were all dietary requirements catered for? ye.s.
How do you rate the packed lunches?
Any other comments? Folls/bread for people to make Sandwiches available at lunch
SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit? Some chudren were particularly targeted by instructors with joines. How do you rate the Centre Staff / Instructors? Helpful: Professional: Were the Instructors motivating / clear / enthusiastic? 2
How do you rate the outdoor pursuits? Some inconsistency with how many times children got to do sanothing on an activity between How do you rate the outdoor pursuit equipment? I new amours would help the kids with archemy What were your pupil's favourite outdoor pursuits? Zipline abseiling hill walk orientering
Are there any new outdoor pursuits you would like Manor Adventure to offer? Orchary tag Do you have any suggestions on how we could improve our product or outdoor pursuits?
It was a shame the swimming pool wasn't ready to use but understand why!

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? And allage accom
and having our own space
Which aspect of your stay was least enjoyed? initiative exercuses, disco
How do you rate the overall product on a value for money basis? 2 - 10ts of achina es
Will you be considering a further visit with Manor Adventure?Yes
Have you any further general comments which you feel would be useful to us? Great that the duty manager has divided in each day. Kial was great with a pupil with additional needs and went above and beyond to support him. Where did you hear of Manor Adventure? Member of stuff's chied's trip. What were the reasons for choosing Manor Adventure? We wanted a mire orddoors expense se that the PGL we attended last year. Which centre did you visit last year? PGL Marchant's HUU. What other visits does your school organise?
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address: Address:
manor

aaventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com









COURSE **REPORT FORM**

for

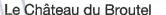
Culmington Manor, Shropshire Lockerbie Manor, Scotland Abernant Lake Hotel, Wales Willersley Castle, Peak District Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy