We constantly strive to improve our high standards. Your comments are very
important to us and will be assessed by our management team.
SCHOOL: SCHOOL PARTY LEADER: CENTRE: CULMINGTON DATES: 3/6/24 > 7/6/24 NAME OF ACCOMMODATION: LODGE
Please score on the following basis if not making any comment
1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?NotN.LNg
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product? NA
How professional was the Presentation Evening?NJA
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?1
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome: 1 Fire Drill: 1
Room Allocation:Introductory Talk:
SECTION 3: Centre Facilities
Pupil Accommodation 2 Teacher Accommodation: 2
Washing & Toilet Facilities: 2 Cleanliness / Hygiene: 2
The Grounds:2
Were there any accommodation problems?
Standard of cleanliness / tidiness? (teacher & pupil)2
Standard of Furnishing? 2

SECTION 4: Catering / Meals
Were the meals of an adequate standard?2
Was there enough to eat? 2 - YES
Was the food served promptly?2
Nere all dietary requirements catered for?2YC\
How do you rate the packed lunches?
Any other comments? VCKY FRIENDLY STAFF ①
ECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
oid the Head of Centre / Chief Instructor make themselves known to you during your visit? HES low do you rate the Centre Staff / Instructors?
bid the Head of Centre / Chief Instructor make themselves known to you during your visit? YES
ow do you rate the outdoor pursuits?
ow do you rate the outdoor pursuit equipment?
ow do you rate the Centre Staff / Instructors? Professional:
what were your pupil's favourite outdoor pursuits? Wester there any new outdoor pursuits you would like Manor Adventure to offer?
ow do you rate the Centre Staff / Instructors? Selepful: Professional: 1 Profes
ow do you rate the outdoor pursuits? In the Head of Centre / Chief Instructor make themselves known to you during your visit? In the Head of Centre / Chief Instructors make themselves known to you during your visit? In the Head of Centre / Chief Instructors make themselves known to you during your visit? In the Professional: In the Instructors motivating / clear / enthusiastic? In the Instructors motivation in t

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed?ACTIVITIES
Which aspect of your stay was least enjoyed?/A
How do you rate the overall product on a value for money basis?2
Will you be considering a further visit with Manor Adventure? .453 RETURNING IN AUTUMN TERM!
Have you any further general comments which you feel would be useful to us? Face! Shoutout to Bailey - his entrusiasm, professionalism & attitude was amazing He's an asset to your team other Shoutouts to Murray, Shy and Zoe, especially for nor inexperience.
Where did you hear of Manor Adventure? Word Of Mouth.
What were the reasons for choosing Manor Adventure? Premous expenses.
Which centre did you visit last year? CULMINGTON MINOR
What other visits does your school organise?
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address: Address:
manor

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

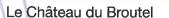
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy