

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER: ...'
CENTRE: CULMINSTON MANOR DATES: 12TH - 14TH JUNE 2025
NAME OF ACCOMMODATION: THE MEWS

Please score on the following basis if not making any comment

1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre-Arrival

How could we improve our website, www.manoradventure.com? N/A

If you had a visit from one of our School Journey Advisors: N/A

Did he provide a fair description of our centre and product?

How professional was the Presentation Evening?

How did you rate our pre-visit administration? EXCELLENT 1

Customer Services (Bookings, payments, support)? EXCELLENT 1

Operations (Rooming, outdoor pursuit programmes, support)? EXCELLENT 1

Preview visit to the centre? N/A

SECTION 2: Arrivals

General Welcome: EXCELLENT 1 Fire Drill: 1

Room Allocation: 1 Introductory Talk: 1

SECTION 3: Centre Facilities

Pupil Accommodation 2 Teacher Accommodation: 2

Washing & Toilet Facilities: 2 Cleanliness / Hygiene: 1

The Grounds: 2

Were there any accommodation problems? ONE BROKEN BUNK BED RAIL (BUT BED WASN'T NEEDED) NO W.I.F. IN MEWS BUT THIS WAS MADE AVAILABLE - THANK YOU!

Standard of cleanliness / tidiness? (teacher & pupil) EXCELLENT

Standard of Furnishing? GOOD

SECTION 4: Catering / Meals

Were the meals of an adequate standard? YES, PLENTY OF FOOD & ENJOYED BY ALL

Was there enough to eat? YES, EXCELLENT PORTIONS

Was the food served promptly? YES, & THE STAFF WARM & ENGRAGING

Were all dietary requirements catered for? YES - VERY WELL ORGANISED

How do you rate the packed lunches? N/A

Any other comments? N/A

SECTION 5: Centre Staff & Outdoor Pursuits

Did the Head of Centre / Chief Instructor make themselves known to you during your visit?

NOT SURE

How do you rate the Centre Staff / Instructors?

Helpful: EXCELLENT Professional: EXCELLENT

Were the Instructors motivating / clear / enthusiastic? ABSOLUTELY !!

How do you rate the outdoor pursuits? FANTASTIC RANGE, WELL ORGANISED

How do you rate the outdoor pursuit equipment? GOOD

What were your pupil's favourite outdoor pursuits? ABSEIL, BLIND TRAIL, AXE THROWING, ARCHERY

Are there any new outdoor pursuits you would like Manor Adventure to offer? N/A

Do you have any suggestions on how we could improve our product or outdoor pursuits?

N/A W.I.F. WOULD BE GREAT DUE TO PUPILS WITH TYPE 1 DIABETES ATTED WITH A DEX.COM.

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? THE RANGE OF ACTIVITIES
& BEING OUT IN NATURE

Which aspect of your stay was least enjoyed? IF BEING PICKY, THE
GRASS SLEDGING WOULD BE BETTER IF CHN DON'T
NEED TO PUSH ALL THE WAY.

How do you rate the overall product on a value for money basis? EXCELLENT

Will you be considering a further visit with Manor Adventure? YES! WE'RE BACK
IN OCTOBER ☺

Have you any further general comments which you feel would be useful to us?
JUST A HUGE THANK YOU TO ALL STAFF!

Where did you hear of Manor Adventure? WORD OF MOUTH

What were the reasons for choosing Manor Adventure? ACTIVITIES, REVIEWS,
PROXIMITY, PRICE

Which centre did you visit last year? CULMINGTON MANOR

What other visits does your school organise? DAY TRIPS, MUSEUM
VISITS ETC

SECTION 7:

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

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Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY
Telephone: 01584 861333 Website: www.manoradventure.com

manor adventure

COURSE REPORT FORM

for

Culmington Manor, Shropshire

Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

Willersley Castle, Peak District

Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres



Le Château du Broutel



Le Château de Warsy

