important to us and will be assessed by our management team.
SCHOOL: . PARTY LEADER:
CENTRE: CULMINGTON MANGOR DATES: 26-28th JUNE
NAME OF ACCOMMODATION: THE BARN
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com? LOTS OF INFORMATION THERE WAS NOTHING WE COULDN'T FIND
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration? სნცყ
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome: G000 Fire Drill: G000
Room Allocation: UERY GOOD Introductory Talk: VERY GOOD
SECTION 3: Centre Facilities
Pupil Accommodation ACCEPTABLE Teacher Accommodation: GOOD
Washing & Toilet Facilities:ACCEPTABLE Cleanliness / Hygiene:ACCEPTABLE
The Grounds:Gooo.
Were there any accommodation problems? No. SOAP IN PUPILS ROOMS
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing? SOFA LOGEOS REPLACING (TEACHER) TAWEL HOOKS IN BATHROOM
NEEDED (TEACHER) CHILDREN REPORTED BEDS WERE HATED

We constantly strive to improve our high standards. Your comments are very

SECTION 4	4:	Caterina	/	Meals
-----------	----	----------	---	-------

Were the meals of an adequate standard? VES
Was there enough to eat? YES → CHILDREN OLO ASK FOR CHIPS WITH SBQ
Was the food served promptly? MES.
Were all dietary requirements catered for? ソモऽ
How do you rate the packed lunches?
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors?
Helpful: VELY Professional: VELY
Were the Instructors motivating / clear / enthusiastic? Mostus
How do you rate the outdoor pursuits? Cc∞0
How do you rate the outdoor pursuit equipment?
Vhat were your pupil's favourite outdoor pursuits? CONTRICTEONIO MARE, ZUP WIRE,
BUND TRAIL, ABSELLING
are there any new outdoor pursuits you would like Manor Adventure to offer?
o you have any suggestions on how we could improve our product or outdoor pursuits?
SOME INSTRUCTORS NOOT AS PROMPT AS OTHERS TO GET ACTIVITY STARTED
ENGAGENENT WAS LOST AT TIMES IN APLHERY - NO GAMES PLAYED

SECTION 6: Overall Assessment				
Which aspect of your stay was most enjoyed?ACT.∪\t\ES				
Which aspect of your stay was least enjoyed? LACK OF PRIVATE SHOWERS ADDITIONA				
shower in loans				
How do you rate the overall product on a value for money basis? SECCMING EXPENSIVE				
FOR FAMILIES TO AFFORD				
Will you be considering a further visit with Manor Adventure? ดูใดเลยนา				
Have you any further general comments which you feel would be useful to us?				
TOILETS WOUD BE USEFUL BY RIFLES / KAYAKING				
1MPROLED APIL BATHROOMS				
Where did you hear of Manor Adventure? VISITED PREVIOUSLY				
What were the reasons for choosing Manor Adventure? NUMBER OF ACTIVITIES.				
PROJUCED IN THE TIME FRIENDLY STAFF, WARLETY OF TOOD				
Which centre did you visit last year?				
What other visits does your school organise?				
SECTION 7:				
Do you know of any other schools or colleagues who may be interested in visiting any				
of our centres in England, Scotland, Wales and France?				
Name:				
Address: Address:				
manar				

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

manor adventure









COURSE REPORT FORM

for

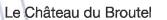
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy