| We constantly strive to improve our high standards. Your comments are very |
|--|
| important to us and will be assessed by our management team.               |
|  |
| SCHOOL: PARTY LEADER: 1  |
| CENTRE: CULMINGTON DATES: 21/6 to 24/6/27                                  |
| NAME OF ACCOMMODATION: THE BARN  |
|  |
| Please score on the following basis if not making any comment              |
| 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor               |
|  |
| SECTION 1: Pre-Arrival   |
| How could we improve our website, www.manoradventure.com?                  |
|  |
| If you had a visit from one of our School Journey Advisors.                |
| If you had a visit from one of our School Journey Advisors: NA.            |
| Did he provide a fair description of our centre and product?               |
| How professional was the Presentation Evening?                             |
| How did you rate our pre-visit administration?                             |
| Customer Services (Bookings, payments, support)?                           |
| Operations (Rooming, outdoor pursuit programmes, support)?l                |
| Preview visit to the centre?N.A.   |
|  |
| SECTION 2: Arrivals  |
| General Welcome: 4   |
| Room Allocation:   |
|  |
| SECTION 3: Centre Facilities   |
| Pupil Accommodation  |
| Washing & Toilet Facilities: 3 Cleanliness / Hygiene: 2                    |
| The Grounds:3  |
|  |
| Were there any accommodation problems?NO.                                  |
|  |
| Standard of cleanliness / tidiness? (teacher & pupil)2                     |
| 1  |
| Standard of Furnishing?  |
| •  |

| SECTION 4: Catering / Meals  |
|--|
| Were the meals of an adequate standard? YES  |
| Was there enough to eat? YES   |
| Was the food served promptly? YES  |
| Were all dietary requirements catered for? YES   |
| How do you rate the packed lunches?NA.   |
| Any other comments? FOOD WAS EXCEUSAT AGAW THIS  |
|  |
| SECTION 5: Centre Staff & Outdoor Pursuits  Did the Head of Centre / Chief Instructor make themselves known to you during your visit?  |
| How do you rate the Centre Staff / Instructors?  Helpful: 3 Professional: 3  Were the Instructors motivating / clear / enthusiastic? YES THE QUALITY OF ACTIVITY EXPERIENCE DIO DEPEND ON WHICH INSTRUCTOR YOU ARE TO THE CONTROLLED ON THE CONTRO |
| How do you rate the outdoor pursuits? 2  |
| How do you rate the outdoor pursuit equipment? 3   |
| Vhat were your pupil's favourite outdoor pursuits? OBSTACLE COURSE,  ZIPWIRE, CANOE/ KAYAK   |
| are there any new outdoor pursuits you would like Manor Adventure to offer?  |
| o you have any suggestions on how we could improve our product or outdoor pursuits?  |
|  |

| SECTION 6: Overall Assessment   |
|---|
| Which aspect of your stay was most enjoyed? THE ACTIVITIES  |
| Which aspect of your stay was least enjoyed?  |
| How do you rate the overall product on a value for money basis?2  |
| Will you be considering a further visit with Manor Adventure? YES (AREAOY BOULD   |
| Have you any further general comments which you feel would be useful to us?   |
|   |
| Where did you hear of Manor Adventure? PREVIOUS TRIPS.  What were the reasons for choosing Manor Adventure?                                 |
| LOCAL TO SCHOOL   |
| Which centre did you visit last year? CULMINGTON  |
| What other visits does your school organise?  CAMPING ONDITE AT SUHOOL AND PIONEER CENTRE  VISIT  |
| SECTION 7:  |
| Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France? |
| NI N  |
| Name: Name: Address: Address:   |
|   |
|   |
| manar   |

## manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

# manor adventure









## COURSE REPORT FORM

for

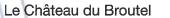
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

### Have you considered our French Centres







Le Château de Warsy