important to us and will be assessed by our management team.
SCHOOL: C PARTY LEADER: DATES: 35 - 5th July  NAME OF ACCOMMODATION: The Manor House
Please score on the following basis if not making any comment  1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product? NA
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome:
Room Allocation: Introductory Talk: 1 Went over and buyond upon arrival, supported with off landing (sodrey) SECTION 3: Centre Facilities
Pupil Accommodation 1 Teacher Accommodation: 1 (Very clean)
Washing & Toilet Facilities:
The Grounds:
Were there any accommodation problems? Not at all -
Standard of cleanliness / tidiness? (teacher & pupil) — Excellent was excellent fear that momes were great too.  Standard of Furnishing? —> Excellent

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals
Were the meals of an adequate standard? We enjoyed a Choice of Variety available, culting of varous dery food, high quality
Was there enough to eat?
Was the food served promptly? 100 /
Were all dietary requirements catered for?\DO\/.
How do you rate the packed lunches?
Any other comments? The staff from catering we very friendly and the food is of high quality.
SECTION 5: Centre Staff & Outdoor Pursuits  Did the Head of Centre / Chief Instructor make themselves known to you during your visit?  Ste Manager did  How do you rate the Centre Staff / Instructors?  Helpful: Professional:   Were the Instructors motivating / clear / enthusiastic?   Did the Head of Centre Staff & Outdoor Pursuits  Professional:   Were the Instructors motivating / clear / enthusiastic?   Did the Head of Centre Staff & Outdoor Pursuits  Professional:   Did the Head of Centre Staff & Outdoor Pursuits  New York Staff & Outdoor Pursuits  Professional:   Did the Head of Centre Staff & Outdoor Pursuits  New York Staff & Outdoor Pursuits  Professional:   Did the Head of Centre Staff & Outdoor Pursuits  New York Staff & Outdoor Pursuits  Professional:   Did the Head of Centre Staff & Outdoor Pursuits  New York Staff & Outdoor Pursuits
How do you rate the outdoor pursuits? - We did kayaling Canoener and unstructors for our session were super with accom, relighing How do you rate the outdoor pursuit equipment? high quality.
What were your pupil's favourite outdoor pursuits? Kayaking axe knowing what they enjoyed energing
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?  Have bottler wifi would be helpful especially  when my school is 3-4 hours away.

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? Everything and hids
wich a
Which aspect of your stay was least enjoyed?
ı
How do you rate the overall product on a value for money basis?
N <sub>e</sub> s
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?
Where did you hear of Manor Adventure?
What were the reasons for choosing Manor Adventure? facthriss, offer,
What were the reasons for choosing Manor Adventure?
location - contrasting to our local area of urbain
Security
Which centre did you visit last year?
What other visits does your school organise?
RECTION 7.
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name: Name:
Address: Address:
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## manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

# manor adventure









## COURSE REPORT FORM

for

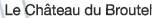
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

### Have you considered our French Centres







Le Château de Warsy