important to us and will be assessed by our management team. PARTY LEADER: SCHOOL: . DATES: 24.6 - 26.6 NAME OF ACCOMMODATION: ...Mews Please score on the following basis if not making any comment 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor **SECTION 1: Pre-Arrival** How could we improve our website, www.manoradventure.com? If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? ..... How professional was the Presentation Evening? ..... How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? ..... Operations (Rooming, outdoor pursuit programmes, support)? ..... Preview visit to the centre? ..... **SECTION 2: Arrivals** 2 Fire Drill: General Welcome: ..... Room Allocation: Introductory Talk: **SECTION 3: Centre Facilities** Pupil Accommodation 2 Teacher Accommodation: 2 Washing & Toilet Facilities: Cleanliness / Hygiene: 2 Were there any accommodation problems? Standard of cleanliness / tidiness? (teacher & pupil) Standard of Furnishing? ....

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals  Were the meals of an adequate standard?
Was there enough to eat?
Was the food served promptly?
Were all dietary requirements catered for? Well catered for picky caters also
How do you rate the packed lunches?
Any other comments?
Torros 🐕 😘 hat wings part seed.
· Walk to the second of
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Înstructor mâke themselves known to you during your visit?
How do you rate the Centre Staff / Instructors?
Helpful: Professional:
Vere the Instructors motivating / clear / enthusiastic?
low do you rate the outdoor pursuits?
low do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? Zip wire, archery
re there any new outdoor pursuits you would like Manor Adventure to offer?
o you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment	
Which aspect of your stay was most enjoyed?	Activities, food, weather,
grounds, Surroundings	
Which aspect of your stay was least enjoyed?	Night time.
How do you rate the overall product on a value	for money basis? <b>2</b>
Will you be considering a further visit with Man	or Adventure?
	til tyrken
Have you any further general comments which	you feel would be useful to us?
Distance to be	
- No. 1 No.	
Where did you hear of Manor Adventure?	've been before and to Abernant
	venture?
Distance, value for money	
J	,
Which centre did you visit last year?	ungton menor
What other visits does your school organise?	J
*	
* *	
SECTION 7:	
Do you know of any other schools or colleague	s who may be interested in visiting any
of our centres in England, Scotland, Wales and	
Name:	Name:
Address:	Address:
manor	

## manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

# manor adventure









## COURSE REPORT FORM

for

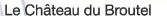
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

### Have you considered our French Centres







Le Château de Warsy