important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER: 1  CENTRE: Colmington DATES: 28/06 - 30/06  NAME OF ACCOMMODATION: Manor House
Please score on the following basis if not making any comment
1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com ?
If you had a visit from one of our School Journey Advisors:  Did he provide a fair description of our centre and product?  How professional was the Presentation Evening?  How did you rate our pre-visit administration?  Customer Services (Bookings, payments, support)?  Operations (Rooming, outdoor pursuit programmes, support)?  Preview visit to the centre?
SECTION 2: Arrivals  General Welcome: 4 Fire Drill: 2  Room Allocation: 2 Introductory Talk: 2
SECTION 3: Centre Facilities
Pupil Accommodation
Were there any accommodation problems? A broken lock but all resolved.
Standard of cleanliness / tidiness? (teacher & pupil) 2 - Could put bins in
TOOMS
Standard of Furnishing? 3- Could put Sola on the burding to help settle children at night.

SECTION 4: Catering / Meals  Were the meals of an adequate standard?
Was there enough to eat?
Was the food served promptly? 2 (e) -> Amazing Servers -> Super friendly and really made a great experience for pupils  Were all dietary requirements catered for? (e)
How do you rate the packed lunches?
Any other comments? The Staff who serve the Good are an absolute credit to this organisation
SECTION 5: Centre Staff & Outdoor Pursuits  Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors?  Helpful: 2 (/es) Professional: 3 (depending on instructor)  Were the Instructors motivating / clear / enthusiastic? Some were, Some soome!  Like Hey duln't want to be here.  How do you rate the outdoor pursuits? Rellunt (1)
How do you rate the outdoor pursuit equipment?()
What were your pupil's favourite outdoor pursuits? Rifles -> absell -> hayah
Are there any new outdoor pursuits you would like Manor Adventure to offer?  Naft building?
Do you have any suggestions on how we could improve our product or outdoor pursuits?  Encirl att instructors are engaging and hyper Children  UP. West are brillient but some talk lots and lose  Children's engagement. Could get more terms if  This improve?

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? A Livities Buell
organised.
Which aspect of your stay was least enjoyed? Some characters manner with Some of the children
How do you rate the overall product on a value for money basis? Brillian - we
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?  Children had a great time - Thank you. We feel  Sorry for INStructors Curing above Students, maybe
Sorry for instructors Curing above students, maybe to help staff, have all their accomposition away two Quests. Where did you hear of Manor Adventure?
What were the reasons for choosing Manor Adventure?  Great value for money, brilliant organisation?
with everything
Which centre did you visit last year? This one
What other visits does your school organise? Yes and we are truging.  More schools from the trust.
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name: Name:
Address: Address:

## manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

# manor adventure









## COURSE REPORT FORM

for

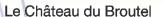
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

### Have you considered our French Centres







Le Château de Warsy