We constantly strive to improve our high standards. Your comments are very	SECTION
important to us and will be assessed by our management team.	Were the r
SCHOOL: A PARTY LEADER: PA	Was there
NAME OF ACCOMMODATION: Manor	Was the fo
Please score on the following basis if not making any comment	Were all di
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor	
	How do yo
SECTION 1: Pre-Arrival	
How could we improve our website, www.manoradventure.com?all fune	Any other
	partic
If you had a visit from one of our School Journey Advisors:	food,
Did he provide a fair description of our centre and product?	have
How professional was the Presentation Evening?	just.
How did you rate our pre-visit administration?	SECTION
Customer Services (Bookings, payments, support)?	Did the He
Operations (Rooming, outdoor pursuit programmes, support)?	Уе
Preview visit to the centre? n la.	How do yo
	Helpful:
SECTION 2: Arrivals	Were the In
General Welcome: Fire Drill:	
Room Allocation:	How do yo
Pupil Accommodation 2 Teacher Accommodation: 2 in shower in Clun	How do you
Pupil Accommodation	••••••
Washing & Toilet Facilities:	What were
The Grounds:	Canvein
Were there any accommodation problems? ssues with lighting quickly	Manov (Are there ar
resolved by drdy-thank you!	do
Standard of cleanliness / tidiness? (teacher & pupil)	Do you hav
Standard of Furnishing?	•••••

SECTION 4: Catering / Meals Were the meals of an adequate standard?
Was there enough to eat?
Was the food served promptly?
Were all dietary requirements catered for? ! — thank you!
How do you rate the packed lunches?
Any other comments? Maybe consider the vanity on offerat a particular sitting -eg Saturday evening was all spicy food, & for picky eaters this might be an issue. Could have had the fish or pie from the night before just to mix it up a bit.
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
low do you rate the Centre Staff / Instructors? lelpful: Professional: Vere the Instructors motivating / clear / enthusiastic?
low do you rate the outdoor pursuits?
low do you rate the outdoor pursuit equipment?)
That were your pupil's favourite outdoor pursuits? <u>Swamming</u> crate-stacking:, anor olympics re there any new outdoor pursuits you would like Manor Adventure to offer? don't know
o you have any suggestions on how we could improve our product or outdoor pursuits? $\mathcal{N}_{\mathcal{O}}$

SECTION 6: Overall Assessment Which aspect of your stay was most enjoyed? Relationships the children built with staff, especially Charlie, Katie, Will & Drew & Zoe Which aspect of your stay was least enjoyed? Bouldening due to the heat a dust in room - issue for asthmatics. However, the session How do you rate the overall product on a value for money basis? Will you be considering a further visit with Manor Adventure? ... Yes..... Have you any further general comments which you feel would be useful to us? Overall, this has been the best expenence since our IST visit in 2016. The instructors are professional a dedicated y sessions have had a good pace What were the reasons for choosing Manor Adventure? ... number of outlimites offered; 4 day weekend; location Which centre did you visit last year? ... Culmung ton Manor What other visits does your school organise? Many thanks to: Challie Katie, Will, Drew, Zoe: Dave, Bradley; Bailey; Seb; Jamie, Nathaniel, Nat, Shi, Jack, Lauren, Carter, I whoever we have for zip wie & low SECTION? - You have made this expenence very special Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France? cart wait to come back

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manor adventure







COURSE REPORT FORM

for

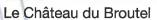
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy