important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER:  CENTRE: Culmington Maner DATES: 26 - 28 June  NAME OF ACCOMMODATION: Mews
Please score on the following basis if not making any comment  1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals  General Welcome: 9000 3 Fire Drill: 9000 3  Room Allocation: 9000 3 Introductory Talk: 9000 3
SECTION 3: Centre Facilities
Pupil Accommodation 9000 3 Teacher Accommodation: 9000 3  Washing & Toilet Facilities: 9000 3 Cleanliness / Hygiene: 9000 3  The Grounds: 15 Cellent 1 Plenty of Safe Space
Washing & Toilet Facilities: 9000 9 Cleanliness / Hygiene: 9000 3
The Grounds: Broellent, Phenty of Safe Space
Were there any accommodation problems? Our Chalum were intimidated
by a group of Children from another school.
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing? 9000 3

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals
Were the meals of an adequate standard? Yes - 3
Was there enough to eat?
Was the food served promptly? Yes - 3 - alhargh diring hall very by
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments? The Only Shaff very preasant - always greeting the charles and Shaff-when serving
SECTION 5: Centre Staff & Outdoor Pursuits  Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors?  Helpful: Professional: 2  Were the Instructors motivating / clear / enthusiastic? 2
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? Are Through and Absertage
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?  Zones - allocatron of anons for free time - re  frotball and gones - This was problematic when another  School who were Staying in the memor tried to take over -

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? All Activities -
Which aspect of your stay was least enjoyed?
How do you rate the overall product on a value for money basis?(3)
Will you be considering a further visit with Manor Adventure?
V
Have you any further general comments which you feel would be useful to us?  No had to regular first aid and A was dealt was
Promptly and efficiently -
Where did you hear of Manor Adventure? We have UBLed before
What were the reasons for choosing Manor Adventure? as above
,
Offers at ange of experiences whilh a Gafe environment
Which centre did you visit last year?
V
What other visits does your school organise?
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address:

## manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

## manor adventure











## COURSE REPORT FORM

for

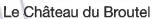
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

## Have you considered our French Centres







Le Château de Warsy