We constantly strive to improve our high standards. Your comments are very
important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER:
CENTRE: Colmination Manage DATES: 5th - 8th 154 2024
NAME OF ACCOMMODATION: Not and Yillage
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com? Make the Kisk Assessment available on the website of have short videox changes have get acknowledge.
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)? Could all fame be callated
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome: Excellent Fire Drill: Organised & Informative
Room Allocation: Introductory Talk: Excellent & freed
SECTION 3: Centre Facilities
Pupil Accommodation Excellent Teacher Accommodation: Excellent
Washing & Toilet Facilities:
The Grounds: Lxcellerst
Were there any accommodation problems? Insperative lock on from W5. Atthough attempts were made to be it we mared the children to the Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing? Len youd. New says in longe are
Compleble.

SECTION 4: Catering / Meals Were the meals of an adequate standard?
Was there enough to eat?
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments? Thank you to optichen staff for their
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors? Helpful: Professional:
Were the Instructors motivating / clear / enthusiastic?
How do you rate the outdoor pursuits? Excellent, really enjoyedle
How do you rate the outdoor pursuit equipment? Do frosteny at all
What were your pupil's favourite outdoor pursuits? Hero-bell Zip whe
Canoció kayaking, fencing, oftes, abseiling
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits? There that each grap gets he same experience during each activity soften e.g. Survival Each of on graps did smething liferent in their survival sluster as each time the institute was liferest.

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? When enjoyed all the
activities & the tree shop
Which aspect of your stay was least enjoyed?
How do you rate the overall product on a value for money basis? Lxcelled
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?
Do Thombya for a great vist.
Where did you hear of Manor Adventure? Our Echaphan been VIII
What were the reasons for choosing Manor Adventure? for several Means - by on Her a large variety of afford provide for a reasonable price of are a reasonable detance from our school
Which centre did you visit last year?
What other visits does your school organise? This is the stry residently we offer on children
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Name:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

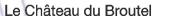
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy