important to us and will be assessed by our management team. SCHOOL: PARTY LEADER: ... CENTRE: SHROPSHIRE DATES: 24th - 26th MAY 24 NAME OF ACCOMMODATION: THE MEWS Please score on the following basis if not making any comment 1 - Excellent 2 – Very Good 3 – Good 4 - Acceptable 5 - Poor **SECTION 1: Pre-Arrival** How could we improve our website, www.manoradventure.com? If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening? How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre? **SECTION 2: Arrivals**Fire Drill:1 General Welcome: **SECTION 3: Centre Facilities** The Grounds: Superb 1 Were there any accommodation problems? Sharp buts on bunk bed in M6 where railing had been Shave in M7 doesn't drain well staff Standard of cleanliness / tidiness? (teacher & pupil) Generally a 2 but under bunks needs a clean. Standard of Furnishing? 4 squeaky door to rooms M3-6, just on issue at night if dealing with an unsettled child. m6 door lock tricky

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals
Were the meals of an adequate standard? Definitely, food has been
Very good.
Was there enough to eat?
Was the food served promptly?
Were all dietary requirements catered for? Yes above and beyond for one of our children
How do you rate the packed lunches?
Any other comments? Staff are superb Children laved the p
2
The second of th
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
Here do annual all a contract to you during your visit:
How do you rate the Centre Staff / Instructors?
Helpful: 1 Very Professional: 1 Very
Were the Instructors motivating / clear / enthusiastic?
How do you rate the outdoor pursuits? Perfect for our children
How do you not all the same of
How do you rate the outdoor pursuit equipment? Great
What were your pupil's favourite outdoor pursuits? Zip wire Enjoyed all
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?
×

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? All was excellent
11
Which aspect of your stay was least enjoyed?
How do you rate the overall product on a value for money basis? Perfect cost to
make trip accessible for mel all children.
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?
All staff have been forbastic, excellent mannersms
and interaction with the children. Great balance of
support + encouragement.
Where did you hear of Manor Adventure? Been coming to years.
What were the reasons for choosing Manor Adventure?
home and the set up + activities.
Which centre did you visit last year? Shropshire
What other visits does your school organise? no othe residentials

SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
A CONTRACTOR OF THE CONTRACTOR
Name:
Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

manor adventure









COURSE REPORT FORM

for

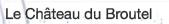
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy