We constantly strive to improve our high standards. Your comments are very
important to us and will be assessed by our management team.
SCHOOL PARTY LEADER: CENTRE: Mano Alventure DATES: 218 28rd May 24. NAME OF ACCOMMODATION: Culmington Manor.
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome: Cheat Fire Drill: Cheat
Room Allocation: O.V. Introductory Talk: Cxzollow
SECTION 3: Centre Facilities
Pupil Accommodation — Qoul Teacher Accommodation: — Qoul
Washing & Toilet Facilities: Cood Cleanliness / Hygiene: Cood
The Grounds: Well too
Were there any accommodation problems? <u>five alawn 10-30 pm.</u> -false alaan Flictory Light fivoid quickly
Standard of cleanliness / tidiness? (teacher & pupil)
Cicrol
Standard of Furnishing?

SECTION 4: Catering / Meals
Were the meals of an adequate standard? Les
Was there enough to eat?
Was the food served promptly?
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments? Teary papers recurs enjoyed it as Shuft are very mendly a so holpful unan a pupil drapped a both truy.
SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors? Helpful: Yey- great. Professional: Yes. Were the Instructors motivating / clear / enthusiastic? For woll part yes. Loss ongaging as long walk & blind hail. How do you rate the outdoor pursuits? Excoleant
How do you rate the outdoor pursuit equipment? For some achirines thee was not enough or of a good oneigh standard us. What were your pupil's favourite outdoor pursuits?
are there any new outdoor pursuits you would like Manor Adventure to offer?
o you have any suggestions on how we could improve our product or outdoor pursuits? H. Archery "Awrens" were very poor carcling quality. NOV enach harnesses for all people in graps or shall from school to prescripate to encurrage removered any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? Hu the centre activity.
were great, really enjoyed Public with Dave
Which aspect of your stay was least enjoyed? Uhill cluber (1000)
How do you rate the overall product on a value for money basis?
OV.
Will you be considering a further visit with Manor Adventure?
Possibley_
Have you any further general comments which you feel would be useful to us?
Better quality / impried awars arbey
All sulety broking were good, some signs around
Hardonad partingul to children like zep unie
Where did you hear of Manor Adventure? Used for Character.
What were the reasons for choosing Manor Adventure?
Fits were unen our yearly ayde of residentials
tradition & generally scatistical
Which centre did you visit last year?
What other visits does your school organise? Adverture Voluge
ar Shrey Ams- walos, Bareather Pal Shiftedshire
NB. The instructions on the activities were section 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address: Address:
manar
manor

adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

manor adventure









COURSE REPORT FORM

for

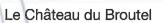
Culmington Manor, Shropshire Lockerbie Manor, Scotland Abernant Lake Hotel, Wales Willersley Castle, Peak District Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy