We constantly strive to improve our high standards. Your comments are very	SECTION 4: Catering / Meals
important to us and will be assessed by our management team.	Were the meals of an adequate standard?YE
SCHOOL: PARTY LEADER: PARTY LEADER: CENTRE: MANON SHNOPSHINE DATES: 27/5 - 24/5	Was there enough to eat? \(\sqrt{ES}
NAME OF ACCOMMODATION: WOOD LAND	Was the food served promptly?YES─_ /^
Please score on the following basis if not making any comment	Were all dietary requirements catered for?
1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor	
	How do you rate the packed lunches?
SECTION 1: Pre-Arrival	/
How could we improve our website, www.manoradventure.com?	Any other comments? THE STAFF
	FRIENDLY BEARING IN MIND
If you had a visit from one of our School Journey Advisors:	WORK
Did he provide a fair description of our centre and product?	
How professional was the Presentation Evening?	
How did you rate our pre-visit administration?	SECTION 5: Centre Staff & Outdoor Pursuits
Customer Services (Bookings, payments, support)?	Did the Head of Centre / Chief Instructor make then
Preview visit to the centre?	How do you rate the Centre Staff / Instructors?
Trovicw visit to trie delitre:	Helpful: Pro
SECTION 2: Arrivals PERSON WHOSE ROOM	Were the Instructors motivating / clear / enthusiastic
General Welcome: Fire Drill: (5) IT WAS IN WAS	
General Welcome: Fire Drill: SOURCEIVED WITH PEORE CONCEIVED WITH PEORE CONCEIVED WITH PEORE	How do you rate the outdoor pursuits?T.H.DR.
SECTION 3: Centre Facilities SECTION 3: Centre Facilities	How do you rate the outdoor pursuit equipment?
Pupil Accommodation Teacher Accommodation:	
Washing & Toilet Facilities:	What were your pupil's favourite outdoor pursuits?.
The Grounds:	THE BLUDTRAIL.
Were there any accommodation problems?NO	Are there any new outdoor pursuits you would like N
OLIVER OF ACCIENTAGE	
Standard of cleanliness / tidiness? (teacher & pupil)	Do you have any suggestions on how we could imple
Standard of Furnishing? ENSOYED THE FURNITURE IN THE	MONE, IN FACT, OTHER HERE TO SEE HOW IT'S
Standard of Furnishing? ENSOIE IN THE FUNCTION OF IN THE	FILLE IU SEE TUW ITS
NOTICED AS WE LEFT THAT THE EXPRA BUNKS	
N WIZ DIDNI THUE MATTRESSES.	

ECTION 4: Catering / Meals
/ere the meals of an adequate standard? YES, MUCH BETTER THAN LAST YEAR - BBO WAS A NICE /as there enough to eat? YES
/as there enough to eat?
as the food served promptly? YES- IN FACT WE WERE REALLY IMPRESSED WITH THE SPEED.
ere all dietary requirements catered for?
ow do you rate the packed lunches?
ny other comments? THE STAFF UERE ALL REALLY
FRIENDLY BEARING IN MIND HOW HARD THEY MOST WORK
ECTION 5: Centre Staff & Outdoor Pursuits d the Head of Centre / Chief Instructor make themselves known to you during your visit?
ow do you rate the Centre Staff / Instructors? elpful: YES ere the Instructors motivating / clear / enthusiastic? INSPIRATIONAL.
ow do you rate the outdoor pursuits? THOROUGHLY ENJOYABLE
ow do you rate the outdoor pursuit equipment? 6.000 STANDARD
nat were your pupil's favourite outdoor pursuits? ABSEILING, KA7ANWG, THE BLWD TRAIL.
e there any new outdoor pursuits you would like Manor Adventure to offer?
you have any suggestions on how we could improve our product or outdoor pursuits? NONE. IN FACT, OTHER CENTRES COULD COME HERE TO SEE HOW IT'S DONE

SECTION 6: Overall Assessment		
Which aspect of your stay was most enjoyed? THE FRIEND LINESS OF		
THE STAFF.		
Which aspect of your stay was least enjoyed? A LOT BF THE STAFF FELT		
THE INTRODUCTION WAS RUSHED		
How do you rate the overall product on a value for money basis? GOOD, ESPECIALLY THE FOOD.		
Will you be considering a further visit with Manor Adventure?		
Have you any further general comments which you feel would be useful to us? TEACHERS NEED TO HAVE A WIF! SIGNAL WHICH COVERS		
THE SITE SO THEY CAN STAY INCONTACT EASIEL.		
Where did you hear of Manor Adventure? WE HAVE BEEN HERE BEFORE		
What were the reasons for choosing Manor Adventure? WE ENJOYED IT BEFORE		
AND ENSOYED IT EVEN MORE THIS YEAR		
Which centre did you visit last year? THE MANOR SHROPSHIRE (THIS ONE)		
What other visits does your school organise?		
SECTION 7:		
Do you know of any other schools or colleagues who may be interested in visiting any		
of our centres in England, Scotland, Wales and France?		
Name:		
Address: Address:		
manor		
adventure		

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com









COURSE REPORT FORM

for

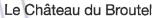
Culmington Manor, Shropshire Lockerbie Manor, Scotland Abernant Lake Hotel, Wales Willersley Castle, Peak District Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy