We constantly strive to improve our high standards. Your comments are very	
important to us and will be assessed by our management team.	
SCHOOL: PARTY LEADER: ? CENTRE: CHIMING HON Manor DATES: 20.05.24 - 24.05.24 NAME OF ACCOMMODATION: The Lodge	
Please score on the following basis if not making any comment	
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor	
SECTION 1: Pre-Arrival	
How could we improve our website, www.manoradventure.com? Dictures of	
inside the accommodation and room plans.	
If you had a visit from one of our School Journey Advisors:	
Did he provide a fair description of our centre and product?	
How professional was the Presentation Evening?	
·	
How did you rate our pre-visit administration?	
Customer Services (Bookings, payments, support)?	
Operations (Rooming, outdoor pursuit programmes, support)?	
Preview visit to the centre?	
SECTION 2: Arrivals	
General Welcome:	
Room Allocation:Introductory Talk:	
Room Allocation:	
SECTION 3: Centre Facilities	
Pupil Accommodation 1 Teacher Accommodation: 1	
Washing & Toilet Facilities: 1 Cleanliness / Hygiene: 1	
The Grounds:	
Were there any accommodation problems? No.	
Standard of cleanliness / tidiness? (teacher & pupil)	
Standard of Furnishing? 1	
	-

SECTION 4: Catering / Meals
Were the meals of an adequate standard? There was a nice variet
and Kitchen Staff were Kind and Friendly. Was there enough to eat? MOST days. Some days a few Pupils helded a bit more.
Was there enough to eat? MOST days. Some olays a few
pupis Irelace a bit more.
Was the food served promptly?\QSQ.
Were all dietary requirements catered for?\LS. Q.
How do you rate the packed lunches?
10W do you rate the packed fullches?
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
Yes
low do you rate the Centre Staff / Instructors?
lelpful: Professional: 2
Vere the Instructors motivating / clear / enthusiastic?
low do you rate the outdoor pursuits?
low do you rate the outdoor pursuit equipment?Q
100 mar 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
That were your pupil's favourite outdoor pursuits? High ropes, rifles, rencing, axe throwing, mare and bouldering.
re there any new outdoor pursuits you would like Manor Adventure to offer? Daint Dail.
Fort building, Campfire Cooking
o you have any suggestions on how we could improve our product or outdoor pursuits?
Reducing wait times during activities like
Zio line and climbing. A not for the archer
Zip line and climbing. A net for the archery
3 ike skills for rear 6 was too basie
and default

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? The accomod at on was
great and staff were enthusiastic.
Which aspect of your stay was least enjoyed? Some Dupils had a
Which aspect of your stay was least enjoyed? Some Dupils had a Very different experience on the Same activity depending the host fuctor a value for money basis? 2
Will you be considering a further visit with Manor Adventure? Y.L.S., P.O.S.S. i. bl.y. Next May.
Have you any further general comments which you feel would be useful to us?
Not having access to the post was disappointing; it would've
been better if it wasn't a last minute cancellation.
Bailey Katie, Kyle and Dave were especially memorable to
Bailey Katie Kyle and Dave were especially memorable to our publis. They loved them Through another school. Where did you hear of Manor Adventure? Through another school.
What were the reasons for choosing Manor Adventure? More activities
for pupils and a greater variety
Which centre did you visit last year?
What other visits does your school organise?
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

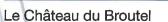
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy