We constantly strive to improve our high standards. Your comments are very	SECTION 4: Catering / Meals
important to us and will be assessed by our management team.	Were the meals of an adequate standard? Les quite stoday but
SCHOOL.	goodrange + choice + met dietary roads
SCHOOL: PARTY LEADER:	Was there enough to eat? Yes
CENTRE: DATES: 7-10 May 24	***************************************
NAME OF ACCOMMODATION: The Ladge	Was the food served promptly? Les
Please score on the following basis if not making any comment	Were all dietary requirements estated for 2
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor	Were all dietary requirements catered for?
SECTION 1: Pre-Arrival	How do you rate the packed lunches?
How could we improve our website, www.manoradventure.com? didn't use	77 / -
	Any other comments? The tray system sucks. K is slow t
If you had a visit from one of our School Journey Advisors:	non-sensical Trays Sten ditty.
Did he provide a fair description of our centre and product?	The gills found the tray man grungy +
How professional was the Presentation Evening?	istimidatingo Some reported bad language.
How did you rate our pre-visit administration?	SECTION 5: Centre Staff & Outdoor Pursuits
Customer Services (Bookings, payments, support)?2	Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
Operations (Rooming, outdoor pursuit programmes, support)?	
Preview visit to the centre?	How do you rate the Centre Staff / Instructors?
	Helpful:/ Professional:/
SECTION 2: Arrivals	Were the Instructors motivating / clear / enthusiastic?/
General Welcome: Fire Drill:	
Room Allocation:	How do you rate the outdoor pursuits?/
SECTION 3: Centre Facilities	
Pupil Accommodation	How do you rate the outdoor pursuit equipment?
Washing & Toilet Facilities: Cleanliness / Hygiene:	What were warming to the state of the state
The Grounds:	What were your pupil's favourite outdoor pursuits? High Ropes, zip line archen
were there any accommodation problems? — Shower I door but fixed	Are there any new outdoor purpuits you and the M
Standard of clospliness (tidings of the land)	Are there any new outdoor pursuits you would like Manor Adventure to offer?
Standard of cleanliness / tidiness? (teacher & pupil)	Do you have any suggestions on how we could improve our product or outdoor pursuits?
Standard of Furnishing?	14 - 1
Standard of Furnishing? Need santary bus in toilets -> 45 had several	195 been really blill, instructors fab.
	1/d da : at a all
students and also staff Squeatly doors con	Ud do with cen oils

SECTION 6: Overall Assessment	
Which aspect of your stay was most enjoyed? Freedom + sofety & sigh	
Which aspect of your stay was least enjoyed? Meal times - from the	
aspect of being pished twoorgs timing with - coampe	
How do you rate the overall product on a value for money basis?	
Will you be considering a further visit with Manor Adventure?	
Have you any further general comments which you feel would be useful to us?	
Can we do actity day Rul day then Blists His	
Visit- kids were exhausted-night make easier	
for energy levels?	
Where did you hear of Manor Adventure? Canung for a number of	
What were the reasons for choosing Manor Adventure?	
Chi An Ann	
Which centre did you visit last year? . Culanington Mana	
What other visits does your school organise?  Woodrow- 13, Cuffley Cany 14, New Quay 16	
SECTION 7:	
Do you know of any other schools or colleagues who may be interested in visiting any	
of our centres in England, Scotland, Wales and France?	
Hame: Fab members of staff the girls Address! [oved a Address:	
Charli, Katie, Mini, Shai Tady, Bailey, Dave	
Janie, Nathaniel manor	
adventure	

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

## manor adventure









## COURSE REPORT FORM

for

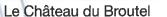
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

## Have you considered our French Centres







Le Château de Warsy