important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER:
CENTRE: WILMINGTON MANNE DATES: 8-10 MAY 2024
NAME OF ACCOMMODATION: MARKET 10046
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com? NAL - 17 is
very easy to se
If you had a visit from one of our School Journey Advisors: N/A
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?!
Preview visit to the centre? NA
SECTION 2: Arrivals
General Welcome:
Room Allocation:
SECTION 3: Centre Facilities
Pupil Accommodation
Washing & Toilet Facilities: Cleanliness / Hygiene: 2
The Grounds:
Were there any accommodation problems?
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing?2

We constantly strive to improve our high standards. Your comments are very

Were the meals of an adequate standard? Yes
Was there enough to eat? Yes
Was the food served promptly? 145
Were all dietary requirements catered for? Yes
How do you rate the packed lunches?
Any other comments? Somethie, to everyone and lot in
SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors? Helpful: Professional: 1/4 - Dec below Were the Instructors motivating / clear / enthusiastic? Yes
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? Zap wire e Absuly
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Or you have any suggestions on how we could improve our product or outdoor pursuits? He inhustry a advistion were great racept cauperaft which was disappointed provincement and the instruction didn't really seem to know what they were doing.

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed?
Which aspect of your stay was least enjoyed?
· · ·
How do you rate the overall product on a value for money basis?
1/
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?
You used to do "Brokoaft" hype a duty which seem to
has been replaced by earpoint - Go buch to bish crift
It was so much better!
Where did you hear of Manor Adventure?
What were the reasons for choosing Manor Adventure?
Which centre did you visit last year?
What other visits does your school organise?

SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name
Name:
Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

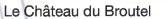
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy