important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER:  CENTRE: SHROPS HURE DATES: 29/4~2/5  NAME OF ACCOMMODATION: Manor.
Please score on the following basis if not making any comment  1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors:  Did he provide a fair description of our centre and product?  How professional was the Presentation Evening?  N/A  How did you rate our pre-visit administration?  Customer Services (Bookings, payments, support)?  Operations (Rooming, outdoor pursuit programmes, support)?  Preview visit to the centre?
SECTION 2: Arrivals  General Welcome: Fire Drill:  Room Allocation: Introductory Talk:
SECTION 3: Centre Facilities  Pupil Accommodation Teacher Accommodation:  Washing & Toilet Facilities: Cleanliness / Hygiene:  The Grounds:  Were there any accommodation problems? The Staff and children's 100mg.  Were mareably hot Unable to after radiator. Very limited Standard of cleanliness / tidiness? (teacher & pupil)  Standard of Furnishing?

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals  Were the meals of an adequate standard?
Was there enough to eat?
Was the food served promptly?
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments? So welcoming - the catering team - anti-handing!
SECTION 5: Centre Staff & Outdoor Pursuits  Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors?  Helpful: Professional: Were the Instructors motivating / clear / enthusiastic?
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? High Ropes, Zip, Underground
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?  Keep dang Them

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? The whole expenence.
Which aspect of your stay was least enjoyed?
How do you rate the overall product on a value for money basis?
\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?
A great town of instructor Were born coming and the
A great team of instruction were boon coming ance the contre opened - the best year to date
Contre openea - me ber year 15 date
Where did you hear of Manor Adventure?
What were the reasons for choosing Manor Adventure?
Which centre did you visit last year?W.llenleyCartle
What other visits does your school organise?
Y2 I night Burwardsley Education Centre
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Nome
Name: Name:
Address: Address:

## manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

# manor adventure









## COURSE REPORT FORM

for

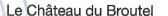
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

### Have you considered our French Centres







Le Château de Warsy