important to us and will be assessed by our management team.		
SCHOOL: PARTY LEADER:		
SCHOOL: PARTY LEADER: DATES: 25/4 - 28/4		
NAME OF ACCOMMODATION:		
Please score on the following basis if not making any comment		
1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor		
SECTION 1: Pre-Arrival		
How could we improve our website, www.manoradventure.com?		
lts fix C		
If you had a visit from one of our School Journey Advisors:		
Did he provide a fair description of our centre and product?		
How professional was the Presentation Evening?		
How did you rate our pre-visit administration?		
Customer Services (Bookings, payments, support)?		
Operations (Rooming, outdoor pursuit programmes, support)?		
Preview visit to the centre?		
SECTION 2: Arrivals  General Welcome: Fire Drill: 2		
Room Allocation:		
Room Allocation:		
SECTION 3: Centre Facilities		
Pupil Accommodation		
Washing & Toilet Facilities:2		
The Grounds:2		
Were there any accommodation problems?		
No very good - possibly des foot I shoe boxen outside dilcters come		
Standard of cleanliness / tidiness? (teacher & pupil)		
Standard of Furnishing?		

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals
Were the meals of an adequate standard?
Was there enough to eat?
Was the food served promptly?2
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors?  Helpful:leq.hum. 2 Professional:2
Were the Instructors motivating / clear / enthusiastic?
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?4
What were your pupil's favourite outdoor pursuits? High Invo They
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment		
	for money basis?	
Will you be considering a further visit with Man	or Adventure?	
Have you any further general comments which		
Where did you hear of Manor Adventure?&	er befor	
1/24	venture?	
	ngton Man	
What other visits does your school organise?		
SECTION 7:		
Do you know of any other schools or colleague	s who may be interested in visiting any	
of our centres in England, Scotland, Wales and	France?	
Name:	Name:	
Address:	Address:	

## manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

## manor adventure











## COURSE REPORT FORM

for

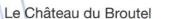
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

## Have you considered our French Centres







Le Château de Warsy