important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER: PARTY LE
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?
pictures of rooms to share with children
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)? . ! - Friendly helpful
Operations (Rooming, outdoor pursuit programmes, support)? L. Friendly helpfor
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome: Fire Drill:
Room Allocation: 1. Above - Introductory Talk: 1.
SECTION 3: Centre Facilities
Pupil Accommodation
Washing & Toilet Facilities: .2. Cleanliness / Hygiene:
The Grounds: 2
Were there any accommodation problems?
Standard of cleanliness / tidiness? (teacher & pupil) Excellent.
Standard of Furnishing? 2. Nice to see new Furniture in

We constantly strive to improve our high standards. Your comments are very

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? All of it
Which aspect of your stay was most enjoyed? All of the way instructors interacted with our children which aspect of your stay was least enjoyed?
Which aspect of your stay was least enjoyed?
Packing up to come home.
How do you rate the overall product on a value for money basis?
Good
Will you be considering a further visit with Manor Adventure?
yes.
Have you any further general comments which you feel would be useful to us?
Better Wififor Staff.
Where did you hear of Manor Adventure? Been before
What were the reasons for choosing Manor Adventure?
Which centre did you visit last year? Culmington Manor.
What other visits does your school organise?
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address:
manor adventure
adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

## manor adventure











## COURSE REPORT FORM

for

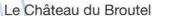
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

## Have you considered our French Centres







Le Château de Warsy