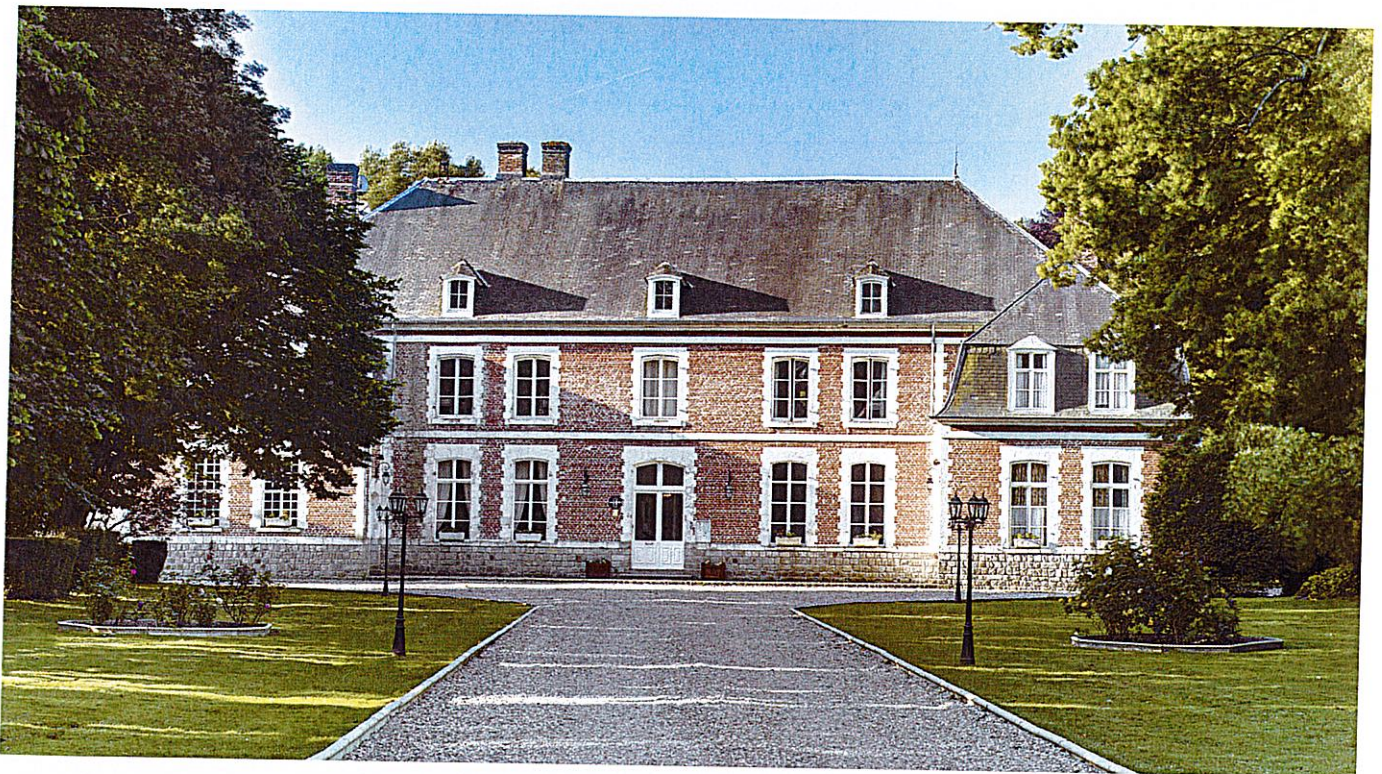


manor adventure
no one does school residentials' better!

COURSE REPORT FORM

Château du Broutel



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your stay with us!

Château du Broutel

Rue du Marais, 80120 RUE (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL PARTY LEADER:

DATES: 6-10 May 2024 EMAIL:

ACCOMMODATION: Château / Ecurie / Normandy (circle as appropriate)

Please score on the following basis if not making any comment:

1- Excellent 2- Very Good 3- Good 4- Acceptable 5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative? 1

How could we improve our website: www.manoradventure.com

.....
.....

If you had a visit from one of our School Journey Advisors;

Did he provide a fair description of our centre & product? n/a

How was the Presentation Evening?

How did you rate our pre-visit administration?

UK.....1.....(Mandy)

Château.....1.....(Marie)

Preview visit to the centre?.....1.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome 1.....

Fire drill 1.....

Room allocation 1.....

Intro talk 1.....

Section 3; Centre Facilities

Pupil's accommodation 2.....

The grounds 1.....

Teacher's accommodation 2.....

Teachers lounge 1.....

Washing & toilet facilities 2.....

Cleanliness/Hygiene 1.....

Were there any accommodation problems?

Spy holes would be good in the doors so you can see who's knocking in the night

Section 4; Meals

Were the meals of an adequate standard?

Very good

Was there enough to eat?

Yes, we were never hungry

What was the most / least enjoyed meal?

Most: Boeuf bourgignon Least: none.....

Were all dietary requirements catered for?

Yes, very good

Please rate the packed lunch meals: 1.....

Any other comments?

none

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness.....1.....

Professionalism.....1.....

Friendliness.....1.....

Which animator(s) deserve(s) a special mention and for what reason?

Giuseppe - always very friendly & enthusiastic.
Really engaging with the children.
Enzo - Super DJ host and very helpful throughout
the week.

How do you rate the evening activities?

Excellent.

What were your pupil's favourite evening activities?

They have loved it all!

Do you have any suggestions on how we could improve our product or evening activities?

.....
.....
.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

Excursion 1: Bakery (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Superb!

Excursion 2: Snail farm (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Great fun

Excursion 3: Goat farm (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Absolutely wonderful people

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Excursion 4: Caves..... (name excursion)

How well did the excursion fulfil your expectations: 1.....

Enjoyment students: 1.....

Enjoyment teachers: 1.....

Suitability to your group: 1.....

Comments:

Excursion 5: Le Tarquet market..... (name excursion)

How well did the excursion fulfil your expectations: 3.....

Enjoyment students: 4.....

Enjoyment teachers: 4.....

Suitability to your group: not good......

Comments: It was horrendously busy due to a.....

Bank Holiday - market was dangerously busy,
we couldn't do the language module.

Excursion 6:..... (name excursion)

Chocolate factory.

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? *The 90 minutes at the end of*

the day to decompress/reevaluate knowing the kids were off having a great time

Which aspect of your stay was least satisfactory?

The market Le Touquet

How do you rate the course overall on a value for money basis? *1*

Will you be considering a further visit with *Manor Adventure*? *Yes 100%*

Where did you hear of *Manor Adventure*? *a former colleague*

What were the reasons for choosing *Manor Adventure*? *Recommendation*

Which centre(s) did you visit last year? *n/a*

What other visits does your school organise? *Skw trips*

Do you have any further comments which you feel would be useful to us?

.....
.....
.....

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name:..... Name:.....

Address:..... Address:.....

.....
.....

Section 9; Coach Report Form

School name Date of stay 6-10 May

Drivers name Dave Number of seats

Please circle as appropriate:

Safety talk received: Yes No

Safety DVD shown: Yes / No

Entertainment: Video / DVD / None

Toilet: Yes / No

If yes, was it clean? Yes / No

Correct uniform worn: white company shirt or polo, black trousers, formal shoes: Yes / No

For the next section please enter a score on the following basis

1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor

Professionalism of the driver:

Friendliness to teachers ... 2

to children ... 2

Attitude/Cooperation during stay ... 2

State of the coach ... 1

Time keeping:

Arrival at school ... 1

Excursions ... 1

Drivers knowledge of visits ... 1

Any additional comments:

.....
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.....
.....
.....