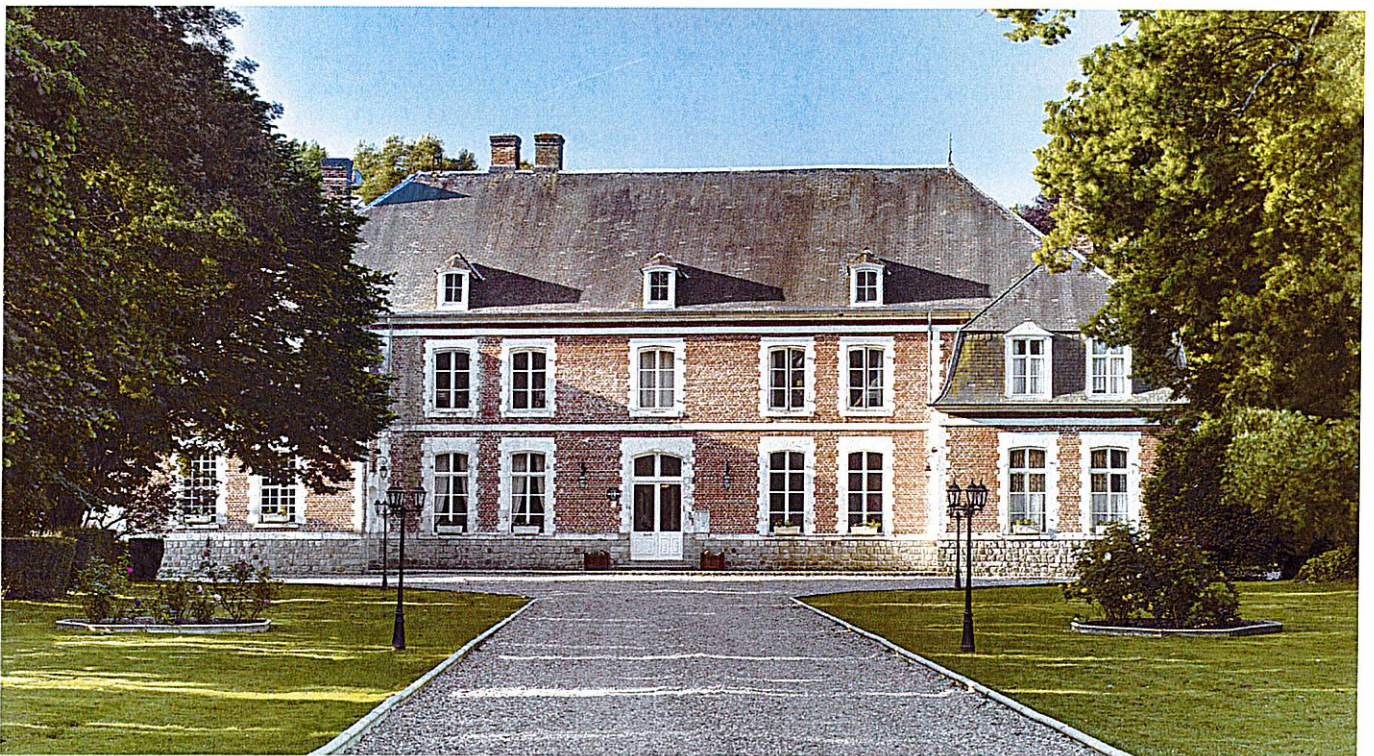


manor adventure
no one does school residential's better!

COURSE REPORT FORM

Château du Broutel



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your stay with us!

Château du Broutel

Rue du Marais, 80120 RUE (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: PARTY LEADER:
DATES: TUESDAY FRIDAY
7TH MAY - 10TH MAY EMAIL:
ACCOMMODATION: Château / Ecurie / Normandy (circle as appropriate) U

Please score on the following basis if not making any comment:

1- Excellent 2- Very Good 3- Good 4- Acceptable 5- Poor

Section 1; pre-arrival 1

Did you find the brochure accurate and informative? YES

How could we improve our website: www.manoradventure.com?

..... THOUGHT IT WAS GREAT AS IT WAS AND FULL OF USEFUL INFORMATION /
TIPS.

If you had a visit from one of our School Journey Advisors;

Did he provide a fair description of our centre & product? N/A

How was the Presentation Evening? N/A

How did you rate our pre-visit administration?

UK.....(Mandy) EXCELLENT - REALLY APPROACHABLE AND HELPFUL
Château.....(Marie) NUGGED US TO COMPLETE THINGS - THANK YOU FOR
Preview visit to the centre?.....WE DIDN'T COME TO THIS. THAT.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome (1)

Fire drill (1)

Room allocation (1)

Intro talk (1)

Happy to practise again which was great.

Section 3; Centre Facilities

Pupil's accommodation (1)

The grounds (1)

Teacher's accommodation (1)

Teachers lounge (1)

Washing & toilet facilities (1)

Cleanliness/Hygiene (1)

Were there any accommodation problems?

Not a problem but would prefer indoor corridors rather than the girls fraig out in the garden area downstairs.

Section 4; Meals

Were the meals of an adequate standard?

They were well cooked, but very carb heavy and some interesting combinations like pasta and fish. (3)

Was there enough to eat?

Plenty to eat (1)

What was the most / least enjoyed meal?

Most: *Pizza and chips* Least: *pasta and fish.*

Were all dietary requirements catered for?

Yes and very organised

Please rate the packed lunch meals: *We haven't had any until the last day*

Any other comments?

Breakfast is great (1) Salad option nice (1)

Would be good to have more fresh veg - green beans only served on 1 day. (4)

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness... ①

Professionalism... ①

Friendliness... ①

Which animator(s) deserve(s) a special mention and for what reason?

Rastien (BB) has made a lasting impression on the girls - very kind, open and friendly.

How do you rate the evening activities?

① Gobs really enjoyed them all.

What were your pupil's favourite evening activities?

Campfire and the table games were great.

The quiz was enjoyable but maybe should be an hour. (1 hour)

Do you have any suggestions on how we could improve our product or evening activities?

Depending on the activity, the gobs didn't have much down time. Also maybe some sports equipment out for down time.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

Excursion 1: SNAIL FARM (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Autumn was great - very informative with a good sense of humour and age appropriate talk.

Excursion 2: Lake for Kayaking (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Great busier - really encouraged team work and could see progression in the tasks.

Excursion 3: Steam train (name excursion)

How well did the excursion fulfil your expectations: The girls absolutely loved it.

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Engaging, helpful staff - lovely ride.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Excursion 4: The market (name excursion)

How well did the excursion fulfil your expectations: It was packed which

Enjoyment students: (2) impacted on the job experience

Enjoyment teachers: (4) - Made safety of jobs tricky

Suitability to your group: (2)

Comments: Centre staff were great - the market was so
busy that it was a little overwhelming.

Excursion 5: (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

Excursion 6: (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? *It has all been superb - think it has been superb.*

Which aspect of your stay was least satisfactory? *I think the food to be honest - though that was good.*

How do you rate the course overall on a value for money basis? *(1)*

Will you be considering a further visit with *Manor Adventure*? *Definitely will rebook*

Where did you hear of *Manor Adventure*? *Other GDST schools*

What were the reasons for choosing *Manor Adventure*? *Recommendation from other GDST schools.*

Which centre(s) did you visit last year? *High Adventure, Yorkshire*

What other visits does your school organise? *More local units in Norfolk, Suffolk and Cambridgeshire.*

Do you have any further comments which you feel would be useful to us?

..... *Wonderful stuff, great rooms and a brilliant experience - thank you.*

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name:..... Name:.....

Address:..... Address:.....

.....

.....

Section 9; Coach Report Form

School name Date of stay ^{TUESDAY} 7TH MAY - ^{FRIDAY} 10TH MAY
Drivers name NICK Number of seats 45

Please circle as appropriate:

Safety talk received: Yes / No Safety DVD shown: Yes / No
Entertainment: Video / DVD / None
Toilet: Yes / No If yes, was it clean? Yes / No
Correct uniform worn: white company shirt or polo, black trousers, formal shoes: Yes / No

For the next section please enter a score on the following basis

1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor

Professionalism of the driver:

Friendliness to teachers to children
Attitude/Cooperation during stay State of the coach

Time keeping:

Arrival at school Excursions
Drivers knowledge of visits

Any additional comments:

Nick was absolutely excellent - such a lovely manner with the girls and staff. Very helpful and knowledgeable. His driving was exemplary and he has made what has been an excellent trip even better. We would like to have him again when we return next year.