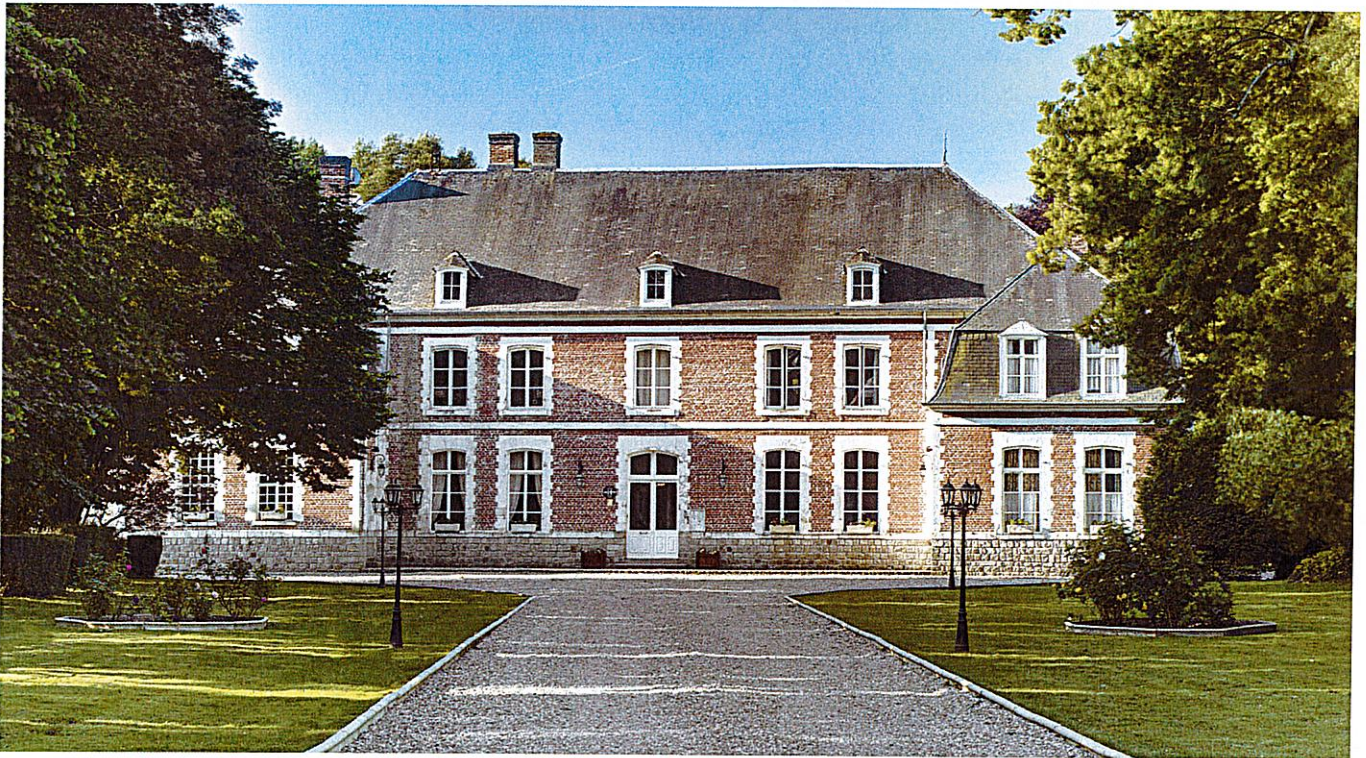


2024

manor adventure
no one does school residential's better!

COURSE REPORT FORM

Château du Broutel



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your stay with us!

Château du Broutel

Rue du Marais, 80120 RUE (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL:

PARTY LEADER:

DATES: 14-17 June 2024

EMAIL:

ACCOMMODATION: Château / Ecurie / Normandy (circle as appropriate)

Please score on the following basis if not making any comment:

1- Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative? yes

How could we improve our website: www.manoradventure.com?

excellent

If you had a visit from one of our School Journey Advisors;

Did he provide a fair description of our centre & product? n/a

How was the Presentation Evening? n/a

How did you rate our pre-visit administration?

UK.....1.....(Mandy)

Château.....1.....(Marie)

Preview visit to the centre?.....n/a.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome1.....

Fire drill1.....

Room allocation1.....

Intro talk1.....

Section 3; Centre Facilities

Pupil's accommodation1.....

The grounds1.....

Teacher's accommodation1.....

Teachers lounge1.....

Washing & toilet facilities1.....

Cleanliness/Hygiene1.....

Were there any accommodation problems?

.....Toilet flush broke but students moved to another
.....room.....

Section 4; Meals

Were the meals of an adequate standard?

.....1.....

Was there enough to eat?

.....2..... (y10 boys were hungry later in evening -
more bread)

What was the most / least enjoyed meal?

Most: chicken + chips Least: Tuna potato bake

Were all dietary requirements catered for?

.....yes.....

Please rate the packed lunch meals:.....4.....

Any other comments?

.....Disappointed with lunch - selection not given as
.....ordered - far too many tuna given.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness.....1.....

Professionalism.....1.....

Friendliness.....1.....

Which animator(s) deserve(s) a special mention and for what reason?

.....Alison - amazing, positive, super helpful
.....especially with medical problems
.....Giuseppe - very friendly, students love him,
.....lots of energy

How do you rate the evening activities?

.....1 - students loved them!
.....

What were your pupil's favourite evening activities?

.....Capture the flag
.....Campfire.

Do you have any suggestions on how we could improve our product or evening activities?

.....All brilliant.
.....
.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

Excursion 1: Market - Rue (name excursion)

How well did the excursion fulfil your expectations: yes

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Students loved the market

Guides very good - move French next year please!

Excursion 2: Nauviscã (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Always a favorite trip.

Excursion 3: Lac - watersports (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: So much better than last year - really well organised.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Excursion 4: Snail farm (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

* going this morning

Enjoyment teachers:

Suitability to your group:

Comments:

.....

Excursion 5: (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

.....

Excursion 6: (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

.....

Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? All of it - all the
..... activities on and off site

Which aspect of your stay was least satisfactory? packed lunches and
..... students should get 'seconds' at dinner time

How do you rate the course overall on a value for money basis? 2

Will you be considering a further visit with *Manor Adventure*? 1

Where did you hear of *Manor Adventure*? presentation evening

What were the reasons for choosing *Manor Adventure*? Mandy - organisation,
..... amazing venue, support of staff on site

Which centre(s) did you visit last year? Bratell

What other visits does your school organise? Madnd trip, Spanish
..... exchange

Do you have any further comments which you feel would be useful to us?

..... You do a brilliant job and we've had
..... a fantastic weekend - see you next year!
.....

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name:..... Name:.....

Address:..... Address:.....

.....

.....

.....

.....

Section 9; Coach Report Form

School name Date of stay ...14-17 June 2024...

Drivers name ...Mark..... Number of seats ...45.....

Please circle as appropriate:

Safety talk received: Yes / No

Safety DVD shown: Yes / No

Correct uniform worn: white company shirt or polo, black trousers, formal shoes: Yes / No

For the next section please enter a score on the following basis

1 – Excellent

2 – Very Good

3 – Good

4 – Acceptable

5 – Poor

Professionalism of the driver:

Friendliness to teachers1.....

to children1.....

Attitude/Cooperation during stay1.....

State of the coach1.....

Time keeping:

Arrival at school1.....

Excursions1.....

Drivers knowledge of visits1.....

Any additional comments:

..... Mark is fantastic - all the students and staff
..... think he's brilliant. Really helpful and
..... friendly
.....
.....