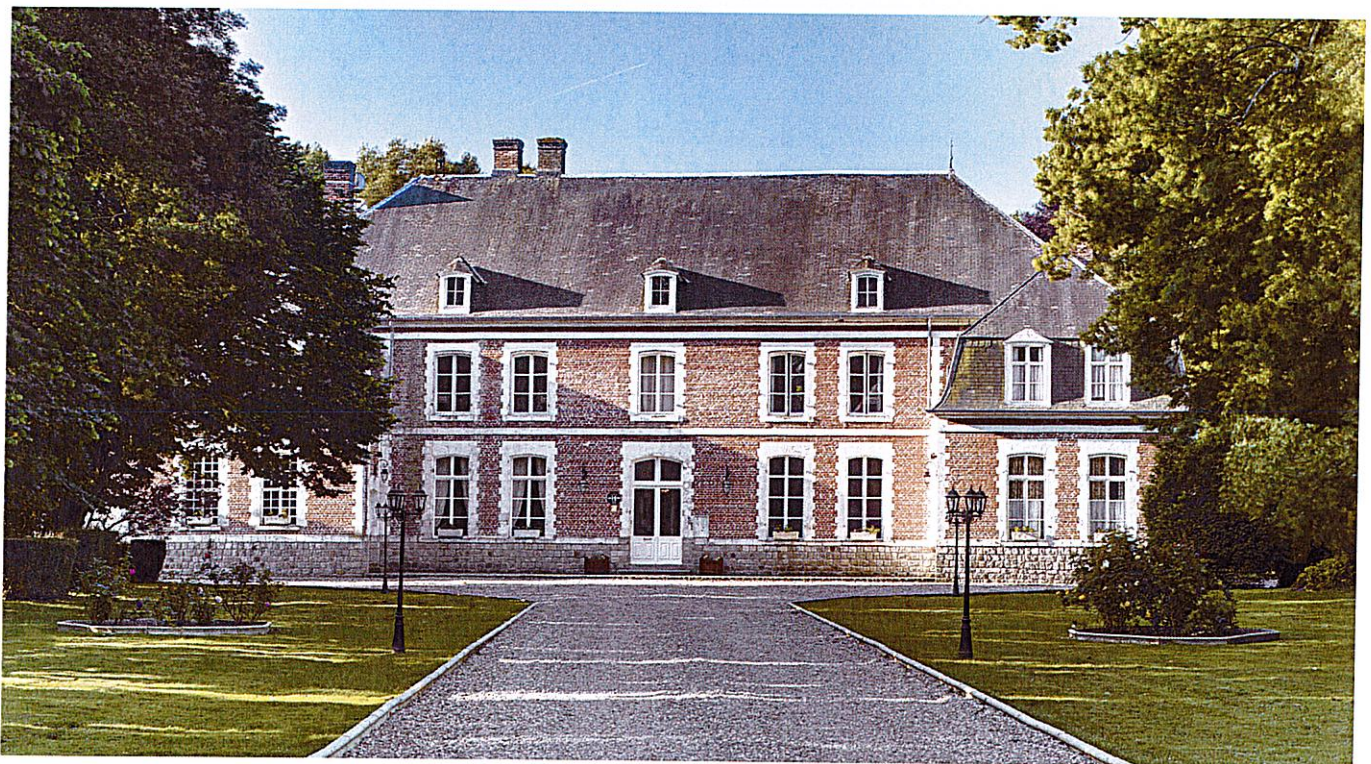


2024

**manor adventure**  
no one does school residential's better!

# COURSE REPORT FORM

*Château du Broutel*



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your stay with us!



# Château du Broutel

Rue du Marais, 80120 RUE (FR)

## Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: .. ..... PARTY LEADER: ....  
DATES: 10/06 - 14/06/2024 ..... EMAIL: .....  
ACCOMMODATION: Château / Ecurie / Normandy (circle as appropriate)

Please score on the following basis if not making any comment:

1- Excellent    2- Very Good    3- Good    4- Acceptable    5- Poor

### Section 1; pre-arrival

Did you find the brochure accurate and informative? ..... 3 .....

How could we improve our website: [www.manoradventure.com](http://www.manoradventure.com)?

..... not sure .....

If you had a visit from one of our School Journey Advisors;

Did he provide a fair description of our centre & product? ... N/A .....

How was the Presentation Evening? ..... N/A .....

How did you rate our pre-visit administration? N/A

UK.....(Mandy)

Château.....(Marie)

Preview visit to the centre?.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

## Section 2; Arrival

General welcome .....1.....

Fire drill .....1.....

Room allocation .....1.....

Intro talk .....1.....

## Section 3; Centre Facilities

Pupil's accommodation .....1.....

The grounds .....1.....

Teacher's accommodation .....1.....

Teachers lounge .....1.....

Washing & toilet facilities .....1.....

Cleanliness/Hygiene .....1.....

Were there any accommodation problems?

.....blocked toilets..... but..... resolved quickly.....  
.....sand/dust on mattress but resolved quickly.....

## Section 4; Meals

Were the meals of an adequate standard?

.....2.....

Was there enough to eat?

.....2.....

What was the most / least enjoyed meal?

Most:.....spaghetti..... bolognaise..... Least:.....they were all fine.....

Were all dietary requirements catered for?

.....There wasn't many alternative for dairy free dessert or snacks.....

Please rate the packed lunch meals:.....1.....

Any other comments?

.....We enjoyed having the bread for breakfast every.....  
.....morning. It would be good to have it every day.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

## Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness.....1<sup>++</sup>.....

Professionalism.....1.....

Friendliness.....1<sup>++</sup>.....

Which animator(s) deserve(s) a special mention and for what reason?

..... We absolutely loved all the chateau staff. They were  
..... amazing this year. ~~we~~ Lilou and Clem were great.  
.....  
.....

How do you rate the evening activities?

..... Brilliant the staff were fantastic, especially  
..... Clem on Monday. The kids loved their activities.  
.....

What were your pupil's favourite evening activities?

..... Tonight when they did their activities:  
..... obstacle course, blind trail and aero ball  
.....

Do you have any suggestions on how we could improve our product or evening activities?

..... n/a.....  
.....  
.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

## Section 6; Excursions

Excursion 1: Bowling (name excursion)

How well did the excursion fulfil your expectations: Great 2

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Great

Excursion 2: Bee museum (name excursion)

How well did the excursion fulfil your expectations: 1<sup>++</sup>

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: We loved going back to the bee museum the candle workshop was great.

Excursion 3: Grottes de Naours (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: We really enjoyed the caves, especially as they have updated the audioguide this year.



Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Excursion 4:.....*Escargots du Barage*..... (name excursion)

How well did the excursion fulfil your expectations: .....*1*.....

Enjoyment students: .....*1*.....

Enjoyment teachers: .....*1*.....

Suitability to your group: .....*1*.....

Comments: .....*Great ~~at~~ presentation. The kids really enjoyed touching the snails and trying them.*.....

Excursion 5:..... (name excursion)

How well did the excursion fulfil your expectations: .....

Enjoyment students: .....

Enjoyment teachers: .....

Suitability to your group: .....

Comments: .....

.....

Excursion 6:..... (name excursion)

How well did the excursion fulfil your expectations: .....

Enjoyment students: .....

Enjoyment teachers: .....

Suitability to your group: .....

Comments: .....

.....

## Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? ..... *friendliness of staff and*  
..... *accomodation* .....

Which aspect of your stay was least satisfactory? .....

How do you rate the course overall on a value for money basis? .....

Will you be considering a further visit with *Manor Adventure*? ..... *Yes* .....

Where did you hear of *Manor Adventure*? ..... *We have been going for 20 years* .....

What were the reasons for choosing *Manor Adventure*? ..... *Great organisation*  
..... *safe easy location great staff* .....

Which centre(s) did you visit last year? ..... *Chateau du Broutel* .....

What other visits does your school organise? ..... *Etaples Market* ..... *visiting Penpal School in Verton*  
*chèvreine de canaples (beet-farm)* ..... *Success Berckois (sweet shop)* .....

Do you have any further comments which you feel would be useful to us?

..... *The staff this year have been particularly excellent*  
..... *It's nice to see the standards have been maintained after COVID*  
.....

## Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France? *N/A*

Name:..... Name:.....

Address:..... Address:.....

.....

.....

# Section 9; Coach Report Form

School name .. *St. ...* ..... Date of stay ... *10/06 - 14/06/2024* .....

Drivers name ..... *Phil* ..... Number of seats ..... *58??* .....

**Please circle as appropriate:**

Safety talk received:  Yes / No                      Safety DVD shown: Yes /  No

Entertainment: Video /  DVD / None *(maybe i not sure)*

Toilet:  Yes / No                      If yes, was it clean?  Yes / No

Correct uniform worn: white company shirt or polo, black trousers, formal shoes:  Yes / No

**For the next section please enter a score on the following basis**

**1 – Excellent      2 – Very Good      3 – Good      4 – Acceptable      5 – Poor**

**Professionalism of the driver:**

Friendliness to teachers ..... *1* .....                      to children ..... *1* .....

Attitude/Cooperation during stay ..... *1* .....                      State of the coach ..... *1* .....

**Time keeping:**

Arrival at school ..... *1* .....                      Excursions ..... *1* .....

Drivers knowledge of visits ..... *2* .....

**Any additional comments:**

..... *we're taking him to new places that he hadn't been* .....

..... *before but he always made the effort to fulfill our* .....

..... *requirements* .....

.....

.....