

manor adventure
no one does school residentials' better!

COURSE REPORT FORM

Château de Warsy



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your stay with us!

Château de Warsy

7 Rue du Château, 80500 WARSY (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: PARTY LEADER:

DATES: 5-8th July 2024 EMAIL:

ACCOMMODATION: Château / Grange / POD Village (circle as appropriate) Co.uk

Please score on the following basis if not making any comment:

- 1- Excellent
- 2- Very Good
- 3- Good
- 4- Acceptable
- 5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative? we have visited as a school previously so did not have a brochure

How could we improve our website: www.manoradventure.com?

.....
.....

If you had a visit from one of our School Journey Advisors; n/a

Did he provide a fair description of our centre & product?

How was the Presentation Evening?

How did you rate our pre-visit administration?

UK.....1.....(Mandy)

Château.....1.....(Marie)

Preview visit to the centre?.....10.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome1..... Fire drill1.....
Room allocation1..... Intro talk1.....

Section 3; Centre Facilities

Pupil's accommodation1..... The grounds1.....
Teacher's accommodation1..... Teachers lounge1.....
Washing & toilet facilities1..... Cleanliness/Hygiene1.....

Were there any accommodation problems?

.....none.....
.....

Section 4; Meals

Were the meals of an adequate standard?

.....yes.....

Was there enough to eat?

.....yes.....

What was the most / least enjoyed meal?

Most: Staff - salmon Least: sausage & mash

Children - Pizza & chicken wings

Were all dietary requirements catered for?

.....yes.....

Please rate the packed lunch meals:.....1.....

Any other comments?

.....
.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpfulness...../.....

Professionalism...../.....

Friendliness...../.....

Which instructor(s) deserve(s) a special mention and for what reason?

Axelle - popular demand by the students
very friendly and welcoming. Really
enjoyed activities with her.

How do you rate the outdoor pursuits?

Children have enjoyed activities

How do you rate the outdoor pursuit equipment?

good

What were your pupil's favourite outdoor pursuits?

chateau olympics

Are there any new outdoor pursuits you would like Manor Adventure to offer?

.....

Do you have any suggestions on how we could improve our product or outdoor pursuits?

.....

.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

Excursion 1: Go Ape (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: very good

Comments: nice variety of challenge & activities. A map of the site would be helpful.

Excursion 2: Tour of Montserrat (name excursion)

How well did the excursion fulfil your expectations: nice tour

Enjoyment students: 3

Enjoyment teachers: 2

Suitability to your group: 3

Comments: There was lots of information at each site and

the children found it hard to concentrate because it was quite long. would have been nice to visit

Excursion 3: PCSI (name excursion)

British/German cemetery to make it more relevant to our students.

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Good range of activities and time spent at each.

Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? Day in Paris and seeing French environment Manor journey to tasks.

Which aspect of your stay was least satisfactory? Visiting the English/German cemetery would have been nicer.

How do you rate the course overall on a value for money basis? 1

Will you be considering a further visit with Manor Adventure? yes

Where did you hear of Manor Adventure? previous visits made by the school

What were the reasons for choosing Manor Adventure? Accommodation, activities, planning, good communication

Which centre(s) did you visit last year? Chateau de Wary

What other visits does your school organise? Italy tour, New York, Holland, Aachen Christmas Market, GGL

Do you have any further comments which you feel would be useful to us?

would there be more choices of activities for next time

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name:..... Name:.....

Address:..... Address:.....

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Section 9; Coach Report Form

School name date of stay 5th - 8th July
Drivers name Mark Number of seats 45

Please circle as appropriate:

Safety talk received: Yes / No

Safety DVD shown: Yes / No

Sat Nav: Yes / No

Correct Uniform Worn: White company shirt or polo, black trousers, formal shoes: Yes / No

For the next section please enter a score on the following basis

1 – Excellent

2 – Very Good

3 – Good

4 – Acceptable

5 – Poor

Professionalism of the driver:

Friendliness to teachers 1

to children 2

Attitude/Cooperation during stay 1

State of the coach 1

Time keeping:

Arrival at school 1

Excursions 1

Drivers knowledge of visits 1

Any additional comments:

Mark has been sociable and very helpful. He has excellent local knowledge and is able to advise on local visits. He has often pointed out important landmarks and information to the children to improve the quality of their visit.

