

manor adventure
no one does school residentials' better!

COURSE REPORT FORM

Château de Warsy



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your stay with us!

Château de Warsy

7 Rue du Château, 80500 WARSY (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: PARTY LEADER:

DATES: 28/06/24 - 1/07/24 EMAIL:

ACCOMMODATION: Château / Grange / POD Village (circle as appropriate)

Please score on the following basis if not making any comment:

1- Excellent 2- Very Good 3- Good 4- Acceptable 5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative? Yes

How could we improve our website: www.manoradventure.com?

1.
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.....

If you had a visit from one of our School Journey Advisors;

Did he provide a fair description of our centre & product? n/a

How was the Presentation Evening? n/a

How did you rate our pre-visit administration?

UK Excellent (Mandy)

Château Excellent (Marie)

Preview visit to the centre? n/a

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome1.....

Fire drill1.....

Room allocation1.....

Intro talk1.....

Section 3; Centre Facilities

Pupil's accommodation1.....

The grounds1.....

Teacher's accommodation1.....

Teachers lounge1.....

Washing & toilet facilities1.....

Cleanliness/Hygiene1.....

Were there any accommodation problems?

The code for Teacher's room 4 didn't always work - lock needs to be looked at.

Section 4; Meals

Were the meals of an adequate standard?

Excellent.

Was there enough to eat?

Yes.

What was the most / least enjoyed meal? The students enjoyed all the meals.

Most:.....Least:.....

Were all dietary requirements catered for?

Yes, At all meal times but there were no halal vegan marshmallows for the campfire. 2

Any other comments?

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Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpfulness.....1.....

Professionalism.....1.....

Friendliness.....1.....

Which instructor(s) deserve(s) a special mention and for what reason?

All the instructors who worked
with us have been excellent.

How do you rate the outdoor pursuits?

The activities were not the most suitable for the age group
we brought.

How do you rate the outdoor pursuit equipment?

Good.

What were your pupil's favourite outdoor pursuits?

Depended on the student & their age - volleyball worked well with
yr 10 & pétanque & campfire worked well with yr 9.

Are there any new outdoor pursuits you would like Manor Adventure to offer?

water sports - canoeing, paddle boarding, raft building - the yr 10s
would have engaged really well with these.

Do you have any suggestions on how we could improve our product or outdoor pursuits?

See above.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

Excursion 1: Thiepral & Albert (name excursion)

How well did the excursion fulfil your expectations: Been before - knew what to expect.

Enjoyment students: Thiepral - good, students were well engaged.

Enjoyment teachers: Good.

Suitability to your group: Thiepral - was well suited. Albert museum was less suitable & students were not particularly engaged.

Comments:

Excursion 2: Amiens. (name excursion)

How well did the excursion fulfil your expectations: Good. (along the river)

Enjoyment students: Students enjoyed the market, bought lots of different food & were impressed with the cathedral. Each sat. in the

Enjoyment teachers: Good.

Suitability to your group: Good. cathedral which the students really enjoyed. last month there is a craft market by the

Comments: see above.

Excursion 3: Paris Tour de Montparnasse & boat trip. (name excursion)

How well did the excursion fulfil your expectations: Good

Enjoyment students: Excellent

Enjoyment teachers: Excellent

Suitability to your group: Excellent

Comments: Paris was busy & the picnic area by the Eiffel Tower

was closed so there is little space to sit with a large group to eat. This should be considered for other groups visiting Paris in the next few weeks before the olympics.

Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? Excursions.

Which aspect of your stay was least satisfactory? château olympics was

unsuitable as students played rounders & the activity wasn't connected to the olympics.

How do you rate the course overall on a value for money basis? Good.

Will you be considering a further visit with Manor Adventure? Yes.

Where did you hear of Manor Adventure? Previous school.

What were the reasons for choosing Manor Adventure? Previous experiences of

a successful trip.

Which centre(s) did you visit last year? n/a.

What other visits does your school organise? German, Spanish & pastoral

trips.

Do you have any further comments which you feel would be useful to us?

Thank you!

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name:..... Name:.....

Address:..... Address:.....

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Section 9; Coach Report Form

School name ..
Date of stay 28/06/24 - 01/07/24

Drivers name Martin : Number of seats 53

Please circle as appropriate:

Safety talk received: Yes / No Safety DVD shown: Yes / No

Sat Nav: Yes / No

Correct Uniform Worn: White company shirt or polo, black trousers, formal shoes: Yes / No

For the next section please enter a score on the following basis

1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor

Professionalism of the driver:

Friendliness to teachers1..... to children1.....

Attitude/Cooperation during stay1..... State of the coach1.....

Time keeping:

Arrival at school1..... Excursions1.....

Drivers knowledge of visits1.....

Any additional comments:

Martin has been professional, kind and helpful throughout our trip, we'd like to request him next year. He texted me prior to leaving which was very helpful and reassuring. (the night before we left)

