

manor adventure
no one does school residential's better!

COURSE REPORT FORM

Château du Broutel



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your stay with us!

Château du Broutel

Rue du Marais, 80120 RUE (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: S ACADEMY PARTY LEADER: L
DATES: 26th APRIL - 29th APRIL 2024 EMAIL: J J
ACCOMMODATION: Château / Ecurie / Normandy (circle as appropriate)

Please score on the following basis if not making any comment:

1- Excellent 2- Very Good 3- Good 4- Acceptable 5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative? 1

How could we improve our website: www.manoradventure.com?

MORE PHOTOS OF THE ROOMS

~~If you had a visit from one of our School Journey Advisors;~~

~~Did he provide a fair description of our centre & product?~~

~~How was the Presentation Evening?~~

How did you rate our pre-visit administration?

UK.....2.....(Mandy)

Château.....2.....(Marie)

Preview visit to the centre?.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome 1

Fire drill 2

Room allocation 1

Intro talk 1

Section 3; Centre Facilities

Pupil's accommodation 2

The grounds 1

Teacher's accommodation 2

Teachers lounge 1

Washing & toilet facilities 2

Cleanliness/Hygiene 2

WiFi - EXCELLENT

Room Key

- Really Like the
passcode entry.

Were there any accommodation problems?

~~.....
.....~~

Section 4; Meals

Were the meals of an adequate standard?

..... Yes

Was there enough to eat?

..... Yes

What was the most / least enjoyed meal?

Most: CHICKEN Least: CHILLI

Were all dietary requirements catered for?

..... Yes

Please rate the packed lunch meals: 4

Any other comments?

..... - MORE VARIETY IN CHATEAUX MEALS

..... - PACKED LUNCH GIVEN OUT EARLIER

(DURING BREAKFAST)

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpfulness.....1.....

Professionalism.....1.....

Friendliness.....1.....

Which instructor(s) deserve(s) a special mention and for what reason?

FLEXIBILITY AND KINDNESS OF AXEL
AND CLAMENCE

How do you rate the outdoor pursuits?

~~.....~~

How do you rate the outdoor pursuit equipment?

~~.....~~

What were your pupil's favourite outdoor pursuits?

~~.....~~

Are there any new outdoor pursuits you would like *Manor Adventure* to offer?

~~.....~~

Do you have any suggestions on how we could improve our product or outdoor pursuits?

~~.....~~

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

Excursion 1: RIVE TOUR..... (name excursion)

How well did the excursion fulfil your expectations: 1.....

Enjoyment students: 2.....

Enjoyment teachers: 1.....

Suitability to your group: 1.....

Comments: SAFE LOW ROLLED EVENT. - FUN!.....

Excursion 2: CAVES..... (name excursion)

How well did the excursion fulfil your expectations: 2.....

Enjoyment students: 3.....

Enjoyment teachers: 3.....

Suitability to your group: 2.....

Comments: MIXED OPINIONS - NOT TO EVERYONES TASTE......

Excursion 3: PARC ASTERIX..... (name excursion)

How well did the excursion fulfil your expectations: 1.....

Enjoyment students: 1.....

Enjoyment teachers: 1.....

Suitability to your group: 1.....

Comments: PERFECT!.....

..... LATE DINNER WAS VERY HELPFUL......

Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? PARC ASTERIX / RUE TOUR.

Which aspect of your stay was least satisfactory? THE FOOD WAS FINE.
..... MORE VARIETY NECESSARY.

How do you rate the course overall on a value for money basis? 1

Will you be considering a further visit with *Manor Adventure*? 1

Where did you hear of *Manor Adventure*? ONLINE

What were the reasons for choosing *Manor Adventure*? NEW

Which centre(s) did you visit last year? N/A.

What other visits does your school organise? PARIS, MADRID, ANDALUCIA.

Do you have any further comments which you feel would be useful to us?

..... - EXPERIENCE OF FRENCH CUISINE (FOURS LEGS)
..... SMILTS
.....

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name:.....

Name:.....

Address:.....

Address:.....

.....
.....

.....
.....

Section 9; Coach Report Form

School name / Date of stay 26th APRIL - 29th APRIL

Drivers name PHIL Number of seats 57

Please circle as appropriate:

Safety talk received: Yes / No

Safety DVD shown: Yes / No

Sat Nav: Yes / No

Coach: Executive / Standard

Entertainment: Video / DVD / None

Toilet: Yes / No

If yes, was it clean? Yes / No

For the next section please enter a score on the following basis

1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor

Professionalism of the driver:

Friendliness to teachers 1

to children 1

Attitude/Cooperation during stay 1

State of the coach 1

Time keeping:

Arrival at school 1

Excursions 1

Drivers knowledge of visits 1

Any additional comments:

..... AMAZING PERSONALITY - LUCKY TO HAVE HIM!
.....
.....
.....
.....