

**manor adventure**  
no one does school residentials' better!

# COURSE REPORT FORM

*Château de Warsy*



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your stay with us!



# Château de Warsy

7 Rue du Château, 80500 WARSY (FR)

## Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: ..... PARTY LEADER: .....

DATES: 6-10 April School ..... EMAIL: .....

ACCOMMODATION: Château / Grange / POD Village (circle as appropriate)

Please score on the following basis if not making any comment:

- 1- Excellent      2- Very Good      3- Good      4- Acceptable      5- Poor

### Section 1; pre-arrival

Did you find the brochure accurate and informative?..... N/A We have visited in 2023

How could we improve our website: [www.manoradventure.com](http://www.manoradventure.com)?

.....  
.....

If you had a visit from one of our School Journey Advisors;

Did he provide a fair description of our centre & product? .....

How was the Presentation Evening? .....

How did you rate our pre-visit administration?

UK.....(Mandy)

France.....(Marie)

Preview visit to the centre?.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

### Section 2; Arrival

General welcome ..... 1 .....

Fire drill ..... 1 .....

Room allocation ..... 1 .....

Intro talk ..... 1 .....

### Section 3; Centre Facilities

Pupil's accommodation ..... 1 .....

The grounds ..... 1 .....

Teacher's accommodation ..... 1 .....

Teachers lounge ..... 2 .....

Washing & toilet facilities ..... 1 .....

Cleanliness/Hygiene ..... 1 .....

Were there any accommodation problems?

Some bugs in student pods

### Section 4; Meals

Were the meals of an adequate standard?

Yes - more than adequate

Was there enough to eat?

Yes

What was the most / least enjoyed meal?

Most:.....Least:.....

Were all dietary requirements catered for?

Yes

Please rate the packed lunch meals: excellent choice +

Any other comments?

more crisp choice catering for individual tastes

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

## Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness.....1.....

Professionalism.....1.....

Friendliness.....1.....

Which instructor(s) deserve(s) a special mention and for what reason?

..... All brilliant - Every instructor  
..... is helpful + pleasant  
.....  
.....

How do you rate the evening activities?

..... Excellent - accommodating for  
..... those fully engaged + those who  
..... didn't want to join in.

What were your pupil's favourite evening activities?

.....  
..... Chateau olympics  
.....

Do you have any suggestions on how we could improve our product or evening activities?

..... Pupils not as keen on scavenger  
..... hunt  
.....  
.....



Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

## Section 6; Excursions

Excursion 1: Paris (name excursion)

How well did the excursion fulfil your expectations: fully

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Flexibility appreciated -  
Ben excellent

Excursion 2: Goat farm (name excursion)

How well did the excursion fulfil your expectations: fully

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: family excellent hospitality

Excursion 3: Amiens (name excursion)

How well did the excursion fulfil your expectations: fully

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Lovely small town - great  
for remote supervision

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Excursion 4: Parc Asterix (name excursion)

How well did the excursion fulfil your expectations: Excellent

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Great park, good time of year to visit - quiet. Authentic - Students need to try their French.

Excursion 5: (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

Excursion 6: (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

## Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? ..... He enjoyed all days

..... - perfect balance of activities

Which aspect of your stay was least satisfactory? .....

.....

How do you rate the course overall on a value for money basis? ..... Excellent

Will you be considering a further visit with *Manor Adventure*? ..... Yes

Where did you hear of *Manor Adventure*? ..... Can't remember - Pre-Covid

What were the reasons for choosing *Manor Adventure*? ..... Been before +

..... excellent experience for students + staff

Which centre(s) did you visit last year? ..... Warsaw

What other visits does your school organise? ..... Barcelona, Poland,

..... Naples

Do you have any further comments which you feel would be useful to us?

- kitchen staff above and beyond

- perhaps consider comfy chairs in pod teacher lounge (uncomfortable after long coach journeys)

## Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name:.....

Name:.....

Address:.....

Address:.....

.....

.....

.....

.....



# Section 9; Coach Report Form

School name ..... Date of stay 6-10 April .....

Drivers name Ben ..... Number of seats .....

**Please circle as appropriate:**

Safety talk received: Yes / No      Safety DVD shown: Yes / No  
Sat Nav: Yes / No      Coach: Executive / Standard  
Entertainment: Video / DVD / None  
Toilet: Yes / No      If yes, was it clean? Yes / No  
Correct Uniform Worn: White company shirt or polo, black trousers, formal shoes: Yes / No

For the next section please enter a score on the following basis

1 – Excellent      2 – Very Good      3 – Good      4 – Acceptable      5 – Poor

**Professionalism of the driver:**

Friendliness to teachers .....1.....      to children .....1.....  
Attitude/Cooperation during stay .....1.....      State of the coach .....1.....

**Time keeping:**

Arrival at school .....1.....      Excursions .....1.....  
Drivers knowledge of visits .....1.....

**Any additional comments:**

.....  
.....  
.....  
.....  
.....