

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: [REDACTED] PARTY LEADER: [REDACTED]

CENTRE: ABERNANT DATES: 13/11 - 15/11

NAME OF ACCOMMODATION:

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative?

How could we improve our website, www.manoradventure.com?

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product?

How professional was the Presentation Evening?

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? 2

Operations (Rooming, outdoor pursuit programmes, support)? 2

Preview visit to the centre?

SECTION 2: Arrivals

General Welcome: 2 Fire Drill: 3

Room Allocation: 1 Introductory Talk: 2

SECTION 3: Centre Facilities:

Pupil Accommodation: Teacher Accommodation: 2

Washing & Toilet Facilities: Cleanliness / Hygiene: 2

The Grounds: 2 Catering: 1

Were there any accommodation problems? No

Standard of cleanliness / tidiness? (teacher & pupil) 2

Standard of Furnishing? Children wanted more comfortable pillows!

SECTION 4: Meals

Were the meals of an adequate standard? Yes 1

Was there enough to eat? Yes 1

Was the food served promptly? Yes 1

Were all dietary requirements catered for? Yes 1

How do you rate the packed lunches? N/A

Any other comments? One child said it was "lush"!

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: 1 Professional: 1

Which Instructors were motivating / clear / enthusiastic?

Yes 1

How do you rate the outdoor pursuits? 2

How do you rate the outdoor pursuit equipment? 1

What were your pupil's favourite outdoor pursuits? Zip Line, Fencing, Obstacle Course,

Are there any new outdoor pursuits you would like Manor Adventure to offer?

Do you have any suggestions on how we could improve our product or outdoor pursuits?

More activities in the winter
according to the children

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed?

The activities + the food

Which aspect of your stay was least enjoyed?

Absailing / Disco

How do you rate the overall product on a value for money basis?

Yes as we are on a bargain break

Will you be considering a further visit with Manor Adventure?

Yes

Have you any further general comments which you feel would be useful to us?

Teacher -> "I felt due to the weather conditions (cold) there should have been hot squash made available to the children between the paddock + race paddock."

Where did you hear of Manor Adventure?

Visited last year

What were the reasons for choosing Manor Adventure?

.....

Which centre did you visit last year?

Abemant

What other visits does your school organise?

*Manranma
Udd Centre Cardiff*

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:
Address: Address:



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manor adventure

COURSE REPORT FORM

For



Culmington Manor, England



Lockerbie Manor, Scotland



Abernant Lake Hotel, Wales

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France