

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: [REDACTED] PARTY LEADER: [REDACTED]
CENTRE: Aberrant DATES: 17-19 May
NAME OF ACCOMMODATION: Aberrant

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? Yes

How could we improve our website, www.manoradventure.com?

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product?

How professional was the Presentation Evening?

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? Excellent

Operations (Rooming, outdoor pursuit programmes, support)? Excellent

Preview visit to the centre?

SECTION 2: Arrivals

General Welcome: 1 Fire Drill: 1

Room Allocation: 1 Introductory Talk: 1

SECTION 3: Centre Facilities:

Pupil Accommodation: 1 Teacher Accommodation: 1

Washing & Toilet Facilities: 1 Cleanliness / Hygiene: 1

The Grounds: 1 Catering: 1

Were there any accommodation problems? No

Standard of cleanliness / tidiness? (teacher & pupil) 1

Standard of Furnishing? 1

SECTION 4: Meals

Were the meals of an adequate standard? 1 - Superb choice all pupils enjoyed

Was there enough to eat? Yes

Was the food served promptly? Yes

Were all dietary requirements catered for? Yes

How do you rate the packed lunches? 1

Any other comments? As always meals were of an excellent standard.

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: 1 Professional: 1

Which instructors were motivating / clear / enthusiastic?

Ben, Jack, Sam

How do you rate the outdoor pursuits? 1

How do you rate the outdoor pursuit equipment? 1 - with exception of the Blind Trail

What were your pupil's favourite outdoor pursuits? Raft building

Are there any new outdoor pursuits you would like Manor Adventure to offer?

Orienteering

Do you have any suggestions on how we could improve our product or outdoor pursuits?

Improve Blind Trail equipment

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *The pupils enjoyed nearly all of the activities. Especially abseiling, Lake Challenge and Risk building.*

Which aspect of your stay was least enjoyed? *Part of the activity as the children had to wait a long time for their go. However I understand why this is.*

How do you rate the overall product on a value-for-money basis?

Very good

Will you be considering a further visit with Manor Adventure? *Yes, same time next year*

Have you any further general comments which you feel would be useful to us?
Blind Trail - This is great fun but I think the course needs to be redeveloped.

Where did you hear of Manor Adventure? *Have brought the school before.*

What were the reasons for choosing Manor Adventure?
*- Only a short distance from school - Good choice of activities
- Centre staff - Accommodation - Food*

Which centre did you visit last year? *Abernant*

What other visits does your school organise? *Mainly educational trips to local natural sites.*

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:
Address: Address:

manor adventure

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COURSE REPORT FORM

For



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

