

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: [REDACTED] PARTY LEADER: [REDACTED]

CENTRE: Manor Adventure DATES: 17-19th May

NAME OF ACCOMMODATION:

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? Yes

How could we improve our website, www.manoradventure.com?
/

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? /

How professional was the Presentation Evening? N/A

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? Good

Operations (Rooming, outdoor pursuit programmes, support)? Good

Preview visit to the centre?

SECTION 2: Arrivals

General Welcome: Excellent Fire Drill: Good

Room Allocation: Excellent Introductory Talk: Good

SECTION 3: Centre Facilities:

Pupil Accommodation: Good Teacher Accommodation: Good

Washing & Toilet Facilities: Good Cleanliness / Hygiene: Good Adequate

The Grounds: Good Catering: Good

Were there any accommodation problems? No

Standard of cleanliness / tidiness? (teacher & pupil) Not great to be honest - very damp in children's rooms

Standard of Furnishing? adequate

SECTION 4: Meals

Were the meals of an adequate standard? Yes

Was there enough to eat? Yes

Was the food served promptly? Yes

Were all dietary requirements catered for? Yes

How do you rate the packed lunches? N/A

Any other comments?

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: Excellent Professional: Excellent

Which Instructors were motivating / clear / enthusiastic?

Tony

How do you rate the outdoor pursuits? Great

How do you rate the outdoor pursuit equipment? Great

What were your pupil's favourite outdoor pursuits? Crate stacking

Are there any new outdoor pursuits you would like Manor Adventure to offer?
/

Do you have any suggestions on how we could improve our product or outdoor pursuits?

Less waiting time for the children

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *All the activities*

Which aspect of your stay was least enjoyed? */*

How do you rate the overall product on a value for money basis? *Excellent*

Will you be considering a further visit with Manor Adventure? *YES*

Have you any further general comments which you feel would be useful to us?
/

Where did you hear of Manor Adventure?

What were the reasons for choosing Manor Adventure? *Previous successful visits*

Which centre did you visit last year? *here*

What other visits does your school organise? *Llangrannog PGL*

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: *[Redacted]* Name:

Address: *[Redacted]* Address:

manor adventure

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manor adventure

COURSE REPORT FORM

For



Culmington Manor, England



Lockerbie Manor, Scotland



Abernant Lake Hotel, Wales

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Wassy, France

Have you considered our French Centres

Le Château de Wassy & Le Château du Broutel



Le Château du Broutel, France