	We constantly strive to improve our high standards. Your comments are very
	important to us and will be assessed by our management team.
	SCHOOL: PARTY LEADER: 8  CENTRE: Abernant DATES: 2015 - 2215  NAME OF ACCOMMODATION: Manor Folgenture
	Please score on the following basis if not making any comment
	1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
	SECTION 1: Pre-Arrival
راپ	How could we improve our website, www.manoradventure.com? No improvement
U	If you had a visit from one of our School Journey Advisors:
	Did he provide a fair description of our centre and product?
	How professional was the Presentation Evening?
	How did you rate our pre-visit administration?
	Customer Services (Bookings, payments, support)?
	Operations (Rooming, outdoor pursuit programmes, support)?
	Preview visit to the centre?
	SECTION 2: Arrivals  General Welcome: LOVELY WELCOM Fire Drill: Compared well  Room Allocation: Very good Introductory Talk: Dively and well  explained
	SECTION 3: Centre Facilities
	Pupil Accommodation fine Teacher Accommodation: fine Washing & Toilet Facilities: fine Cleanliness / Hygiene: no handowells
	Washing & Toilet Facilities: FINC Cleanliness / Hygiene: No handfowells
	The Grounds:
	Were there any accommodation problems? 3 false fire glarms — (aused some panic (ASD child)
	Standard of cleanliness / tidiness? (teacher & pupil) Verg Eicly
	Standard of Furnishing? Vem good

SECTION 4: Catering / Meals	
Were the meals of an adequate standard? Food was nice - a	<del></del>
good variety	
Was there enough to eat? Yes	
Was the food served promptly? <u>Yes</u>	
Were all dietary requirements catered for? Ves	
How do you rate the packed lunches?	
A	
Any other comments?	
······································	
SECTION 5: Centre Staff & Outdoor Pursuits	
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?	
How do you rate the Centre Staff / Instructors?	********
Helpful: Yes Professional: Yes	
Were the Instructors motivating / clear / enthusiastic? YES	
How do you rate the outdoor pursuits? Very 9000	
How do you rate the outdoor pursuit equipment?	
What were your pupil's favourite outdoor pursuits? Water sports	
·	********
Are there any new outdoor pursuits you would like Manor Adventure to offer?	
would like Warlor Adverture to offer?	
Do you have any suggestions on how we could improve our product or outdoor purquite?	
team games to finish the trip.	
rather than activities as children are	
C. Wi	

Which aspect of your stay was most enjoyed?
Which aspect of your stay was least enjoyed?
How do you rate the overall product on a value for money basis?
Will you be considering a further visit with Manor Adventure? <u>Yes</u>
Have you any further general comments which you feel would be useful to us?
Where did you hear of Manor Adventure? Unnual VISIF
What were the reasons for choosing Manor Adventure?
been here before and always had
a good experience
Which centre did you visit last year? Abernant
What other visits does your school organise? Qeveral School Imps (day Inps)
<b>U</b> , ,
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address: Address:

## manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

## manor adventure











## COURSE REPORT FORM

for

Culmington Manor, Shropshire Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

Willersley Castle, Peak District

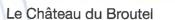
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

## Have you considered our French Centres







Le Château de Warsy