important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER:
CENTRE: DATES: 25/21-05
NAME OF ACCOMMODATION: Abernand lake
NAME OF ACCOMMODATION:
Please score on the following basis if not making any comment
1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?
Didn't look Of the website,
If you had a visit from one of our School Journey Advisors: $$
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome: Fire Drill:
Room Allocation: Introductory Talk:
SECTION 3: Centre Facilities
Pupil Accommodation\ Teacher Accommodation:\
Washing & Toilet Facilities:\ Cleanliness / Hygiene:\
The Grounds:
Were there any accommodation problems?
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing? Yerry 6,338

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals
Were the meals of an adequate standard? Yes to good Selection of
food and drinky
Was there enough to eat? 1045 0 L Fod ava'. 1 a bb
Vas the food served promptly? √ ৩১
Vere all dietary requirements catered for?ソッ
Toro all diotary requirements outered for the same statement and the
How do you rate the packed lunches? D'dか んぴ ぬり
7
Any other comments?
•
SECTION 5: Centre Staff & Outdoor Pursuits
oid the Head of Centre / Chief Instructor make themselves known to you during your visit?
low do you rate the Centre Staff / Instructors?
lelpful:\ Professional:\
Vere the Instructors motivating / clear / enthusiastic? Yes and had a gos
laugh with the boys
Take to do Mont Ha love
low do you rate the outdoor pursuits? 13+3 +3 da Keep+ the bays
entertained.
low do you rate the outdoor pursuit equipment?
/hat were your pupil's favourite outdoor pursuits?
re there any new outdoor pursuits you would like Manor Adventure to offer?
o you have any suggestions on how we could improve our product or outdoor pursuits?
Maybe Somewhere they would all meet indoors with
Pool table or table term's rather than st Just
He bedroms.

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? Seeing all of the boys
Which aspect of your stay was least enjoyed? Nothing
How do you rate the overall product on a value for money basis? Excellent
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?
Where did you hear of Manor Adventure? A parent who's Child Visited.
What were the reasons for choosing Manor Adventure?  Good 10cat.on, Value Gi Money and 10+5 of Choise  Of act.vition
Which centre did you visit last year?
What other visits does your school organise?
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name: Name:
Address: Address:
, adi 550

## manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

## manor adventure











## COURSE REPORT FORM

for

Culmington Manor, Shropshire

Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

Willersley Castle, Peak District

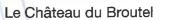
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

## Have you considered our French Centres







Le Château de Warsy