We constantly strive to improve our high standards. Your comments are very
important to us and will be assessed by our management team.
SCHOOL PARTY LEADER: CENTRE: Abernant Lake Hold Dates: 10/5/23 - 13/5/23 NAME OF ACCOMMODATION:
Please score on the following basis if not making any comment
1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com? Website 15
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)? . Excellen +
Operations (Rooming, outdoor pursuit programmes, support)? Excellent
Preview visit to the centre?
SECTION 2: Arrivals General Welcome: EXCELLENT Fire Drill: Excellent Room Allocation: EXCELLENT Introductory Talk: Excellent
SECTION 3: Centre Facilities
Pupil Accommodation & Collent Teacher Accommodation: Excellent
Washing & Toilet Facilities: Excellent Cleanliness / Hygiene: Excellent
The Grounds: EXCLUENT
Were there any accommodation problems?
Standard of cleanliness / tidiness? (teacher & pupil) . Cxcellen +
Standard of Furnishing? Gery GODG-
J

SECTION 4: Catering / Meals Were the meals of an adequate standard?	ē
Was there enough to eat? 45	
Vas the food served promptly?	
Vere all dietary requirements catered for? MCS	
How do you rate the packed lunches?	
Any other comments? Very Frendly Lunch Staff	
The one child who mud not eat pork for clinius reasons did not like wearing a big outself as he felt it bingled him mit.	-
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?	
How do you rate the Centre Staff / Instructors? Helpful: EXCELLENT Professional: EXCELLENT	
Vere the Instructors motivating / clear / enthusiastic? HED, LOTS OF	
low do you rate the outdoor pursuits? EXCELLON +	
How do you rate the outdoor pursuit equipment? Collen +	
Vhat were your pupil's favourite outdoor pursuits? COQLER ACTIVE GOODS Climbing WOUL & Crottl Stacking are there any new outdoor pursuits you would like Manor Adventure to offer?	/
Thank-you May any suggestions on how we could improve our product or outdoor pursuits? Thank-you Mill	

SECTION 6: Overall Assessment	All the activation
Which aspect of your stay was most enjoyed?	All NIW MOCIVECIO
J. M. Carrier	Gang home
Which aspect of your stay was least enjoyed?	
	or money basis? V. GOO
Will you be considering a further visit with Mano	r Adventure? US
Have you any further general comments which y	ou feel would be useful to us?
Where did you hear of Manor Adventure?	evirus VISITS binde 2012.
What were the reasons for choosing Manor Adv	enture? SRU MS) TS
Which centre did you visit last year? Abol	nant:
SECTION 7:	
Do you know of any other schools or colleague	s who may be interested in visiting any
of our centres in England, Scotland, Wales and	France?
Name:	Name:
Address:	Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

	FORM SEEN	ACTION/COMMENTS
ool google		









for

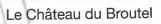
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy