We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER:
CENTRE: ABERNANT LAKE DATES: 24th to 28th June 2024
NAME OF ACCOMMODATION: HOTEL
NAME OF ACCOMMODATION:
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
,
CECTION 4. Due Austral
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?2
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product? N/A
How professional was the Presentation Evening?
• •
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre? .N/A
£ .
SECTION 2: Arrivals
General Welcome:
Room Allocation:3 Introductory Talk:2
SECTION 3: Centre Facilities
Pupil Accommodation
Washing & Toilet Facilities:
The Grounds:
Were there any accommodation problems? NOT REALLY - NOISE FROM GTHER
8 CHGOLS WAS SOMETIMES TRICKY
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing?2
-
(6

SECTION 4: Catering / Meals
Were the meals of an adequate standard? 3
Was there enough to eat?2
Was the food served promptly?2
Were all dietary requirements catered for?2
How do you rate the packed lunches?
Any other comments? MAYBE A FEW HEALTHIER OPTIONS IF POSSIBLE
SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit? イモS
How do you rate the Centre Staff / Instructors? Helpful:
Vere the Instructors motivating / clear / enthusiastic?
low do you rate the outdoor pursuits? 2
low do you rate the outdoor pursuit equipment? .2
Vhat were your pupil's favourite outdoor pursuits? CANOEINC / KAYAKING + FILM STUDIES re there any new outdoor pursuits you would like Manor Adventure to offer?
Vhat were your pupil's favourite outdoor pursuits? CANOEINC / KAYAKING + FILM STUDIES re there any new outdoor pursuits you would like Manor Adventure to offer?
Vhat were your pupil's favourite outdoor pursuits?CANOEING / KAYAKING + FILM STUDIES

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? THE NATURE AND LANCE OF
ALTIVITIES PROVIDES.
Which aspect of your stay was least enjoyed? Noise Rrow other schools in the
EVENING.
How do you rate the overall product on a value for money basis? VERY GOOD.
Will you be considering a further visit with Manor Adventure? WE HAVE BOOKED A
MANOR ADVENTURE WEEK PUR NEXT YEAR.
Have you any further general comments which you feel would be useful to us? N/A
Where did you hear of Manor Adventure? PREVIOUS VISIT TO WILLERSLEY.
What were the reasons for choosing Manor Adventure? . SEE ABov€.
Which centre did you visit last year? WILLERSLEY-
What other visits does your school organise? DAY TRIPS - MOSTLY INTO LONDON
GIVEN OUR LOCATION,
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name: N/A Name: N/A
Address: Address:
manor
adventure

aaveniare

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com











COURSE REPORT FORM

for

Culmington Manor, Shropshire Lockerbie Manor, Scotland Abernant Lake Hotel, Wales Willersley Castle, Peak District

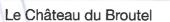
Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Norfolk Lakes, Norwich

Have you considered our French Centres







Le Château de Warsy