important to us and will be assessed by our management team.		
SCHOOL: PARTY LEADER:		
CENTRE: ABERNANT DATES: 26- 28 JUNE		
NAME OF ACCOMMODATION: ABERNANT LAKE HOTEL		
Please score on the following basis if not making any comment		
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor		
SECTION 1: Pre-Arrival		
How could we improve our website, www.manoradventure.com?		
If you had a visit from one of our School Journey Advisors:		
Did he provide a fair description of our centre and product?		
How professional was the Presentation Evening?		
How did you rate our pre-visit administration?		
Customer Services (Bookings, payments, support)?		
Operations (Rooming, outdoor pursuit programmes, support)?		
Preview visit to the centre? CAME IN 2019 ~ SAME GOOD		
STANDARD		
SECTION 2: Arrivals		
General Welcome: Fire Drill:		
Room Allocation: Introductory Talk:		
SECTION 3: Centre Facilities		
Pupil Accommodation Teacher Accommodation:		
Washing & Toilet Facilities: Cleanliness / Hygiene:		
The Grounds:		
Were there any accommodation problems? NO		
Standard of cleanliness / tidiness? (teacher & pupil)		
Standard of Furnishing?		

We constantly strive to improve our high standards. Your comments are very

A U Catalogy Weals
Were the meals of an adequate standard?EXCEPTIONAL
Was there enough to eat?
<u> </u>
Was the food served promptly?
·
Were all dietary requirements catered for?
,
How do you rate the packed lunches?N./.A
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
1 YES
low do you rate the Centre Staff / Instructors?
lelpful:
Vere the Instructors motivating / clear / enthusiastic?
low do you rate the outdoor pursuits?
low do you rate the outdoor pursuit equipment?
Vhat were your pupil's favourite outdoor pursuits? RAFT BULLDING &
CLIMBIN G
re there any new outdoor pursuits you would like Manor Adventure to offer?
o you have any suggestions on how we could improve our product or outdoor pursuits?
REPLACE BLIND TRAIL MASKS WITH BLIND
TRAIL GOGGLES LITE THE ONES AT
WILLERSLEY
PART TO LET

SECTION 6: Overall Assessment		
Which aspect of your stay was most enjoyed?	LOVELY STAFF	
Which aspect of your stay was least enjoyed?		
How do you rate the overall product on a value	for money basis?	
	or Adventure?	
	you feel would be useful to us?	
Have you any further general comments which you feel would be useful to us?		
	() FVFRY VEAR	
Where did you hear of Manor Adventure?    \[ \inc U \overline{\text{E} V \overline{\text{E} N} \overline{\text{V}} \overline{\text{R}} \\ \end{aligned} \]  What were the reasons for choosing Manor Adventure?   \[ \inc X \overline{\text{C} \overline{\text{L} \overline{\text{E} N} \overline{\text{J}} \overline{\text{L} \overline{\text{E} N} \overline{\text{J}} \overline{\text{C} \overline{\text{C} \overline{\text{C} \overline{\text{L} \overline{\text{E} N} \overline{\text{J}} \overline{\text{C} \overline{\text{C} \overline{\text{L} \overline{\text{C} \overli		
CONSISTENT STANDAR	Ψ	
Which centre did you visit last year? C.U.L.	MINGT UN MANGR	
	REDRIDGE, SAVIO HOUSE,	
SECTION 7:		
Do you know of any other schools or colleague	s who may be interested in visiting any	
of our centres in England, Scotland, Wales and		
of our centres in England, Scotland, Wales and	Fiduce!	
Name:	Name:	
Address:	Address:	

## manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

## manor adventure











## COURSE REPORT FORM

for

Culmington Manor, Shropshire

Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

Willersley Castle, Peak District

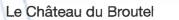
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

## Have you considered our French Centres







Le Château de Warsy