important to us and will be assessed by our management team. SCHOOL: PARTY LEADER: . NAME OF ACCOMMODATION: Please score on the following basis if not making any comment 2 - Very Good 1 - Excellent 3 - Good 4 – Acceptable 5 - Poor **SECTION 1: Pre-Arrival** How could we improve our website, www.manoradventure.com? If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening? How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre? **SECTION 2: Arrivals** General Welcome: Room Allocation: Great (1) Introductory Talk: Great **SECTION 3: Centre Facilities** Pupil Accommodation Teacher Accommodation: Washing & Toilet Facilities: The Grounds: Were there any accommodation problems? dows than Slam - could then Standard of cleanliness / tidiness? (teacher & pupil) ... Pupil num need mather potatos at least? Clocks in every rom to prever Standard of Furnishing? ... Slammy in long money. nom - chain are quite unwon he

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals Were the meals of an adequate standard?
Were the meals of an adequate standard?
Was there enough to eat?
Was the food served promptly?
Was the food served promptly?
Nere all dietary requirements catered for? (1) (Didi't like hannels
wear a langord though! Felt singled out 4)
How do you rate the packed lunches?
N/A
Any other comments?
Amaring ford! U
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
Did the Head of Centre / Chief Instructor make themselves known to you during your visit? Yes - Amaring + alamedaty steps How do you rate the Centre Staff / Instructors? Professional:
Did the Head of Centre / Chief Instructor make themselves known to you during your visit? Common
Did the Head of Centre / Chief Instructor make themselves known to you during your visit? Head of Centre / Chief Instructor make themselves known to you during your visit? Head of Centre / Chief Instructor make themselves known to you during your visit? Head of Centre / Chief Instructor make themselves known to you during your visit? Head of Centre / Chief Instructor make themselves known to you during your visit? Head of Centre / Chief Instructor make themselves known to you during your visit? Head of Centre / Chief Instructor make themselves known to you during your visit? Head of Centre / Chief Instructor make themselves known to you during your visit? Head of Centre / Chief Instructor make themselves known to you during your visit? Head of Centre / Chief Instructors? Head of Centre / Chief Inst
Did the Head of Centre / Chief Instructor make themselves known to you during your visit? Yes - Amazing + alamadery stuff low do you rate the Centre Staff / Instructors? Professional: Vere the Instructors motivating / clear / enthusiastic? And have stay to more admin an so there was less the low do you rate the outdoor pursuits?
Did the Head of Centre / Chief Instructor make themselves known to you during your visit? Yes - Amazhg + aus madery stept. How do you rate the Centre Staff / Instructors? Helpful: Professional: Were the Instructors motivating / clear / enthusiastic? Most were excellent. A full were stand to more authors on to there was less the low do you rate the outdoor pursuits?
Did the Head of Centre / Chief Instructor make themselves known to you during your visit? **Yes - Amazhg + ales madery stopp** **Jow do you rate the Centre Staff / Instructors?* **Jelpful: Professional: ** **Vere the Instructors motivating / clear / enthusiastic? ** **Mathematical Staff / Instructors motivating / clear / enthusiastic? ** **Jow boxes stand to more affinition on to there was landing low do you rate the outdoor pursuits? ** **Jow do you rate the outdoor pursuit equipment? ** **Jow d
low do you rate the Centre Staff / Instructors? Professional: Professiona
Did the Head of Centre / Chief Instructor make themselves known to you during your visit? ### A Compedition ### A Compedition ###################################

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? Ath his raft buildy took Itemso
long, the rast gov or wait + broke + time was up!! Disappointing for their
Which aspect of your stay was least enjoyed? Bedtines + Water achuris and
last day are challinging
How do you rate the overall product on a value for money basis? Lypenske. and this
is apparent in les pareis paying for it - Too much.
Will you be considering a further visit with Manor Adventure?
but und depend on price:
Have you any further general comments which you feel would be useful to us?
Lat of unused space that and be used for down the that
This would tretable-reading over, drawing over, TV
room for films /pur table etc.
Where did you hear of Manor Adventure?
What were the reasons for choosing Manor Adventure?
allows mixing the is limited due to land
space to mingle.
Which centre did you visit last year?
What other visits does your school organise?
PS Saff are bolliar Lea and cannot do
enough. Great work!
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name: Name:
Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

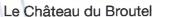
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy